

Mental Health Services In Monroe County, New York

CCSI Behavioral Health Community Database

2000 Mental Health Program Report Series



Office of Mental Health



INTRODUCTION

The **2000 Mental Health Program Report Series** is designed to provide an overview of Monroe County's mental health service delivery system, with particular attention focused on services provided to consumers during calendar year 2000. The tables included in this report provide general information about service utilization within specific mental health programs, including the number of consumers receiving services, demographic information, diagnosis information, as well as service utilization. In addition to providing a snapshot of system activity during calendar year 2000, the report includes some trended data (1996 – 2000) for key items of interest.

Using this Report

In terms of overall structure, the report is divided into several components. The first section, Community Overview, provides a snapshot of Monroe County's mental health service system in terms of the number of clients served and their demographic characteristics. The subsequent sections, organized by NYS Office of Mental Health program code, provide program-specific summary information for inpatient, emergency, outpatient, and residential services. Each program report includes the following elements (note that while most reports follow the same format, there are a few program-specific variations due to data availability):

- ❖ Number of clients served during calendar year 2000 (unduplicated)
- ❖ Total units of service
- ❖ Selected demographic characteristics
- ❖ Number of admissions
- ❖ Distribution of admissions by primary diagnosis

The last section of this report includes an Appendix that details the specific DSM-IV codes that comprise the more aggregated diagnosis categories used in this report. It is important to note that information presented in this report is critically dependent on the accuracy and completeness of data collection practices at the contributing provider agencies. While this report may be useful in raising questions and identifying areas that merit further investigation, in many cases, more detailed follow-up analysis will be required.

Methods

The data included in this report come from the Monroe County Behavioral Health Community Database (BHCD). This database is maintained by Coordinated Care Services, Inc. (CCSI) on behalf of the Monroe County Office of Mental Health to support contract management and county-wide planning, evaluation, and performance management efforts. The database contains sociodemographic, program admission, and service utilization data for consumers receiving mental health services at programs that are certified or licensed by the New York State Office of Mental Health or are fully or partially funded by the Monroe County Office of Mental Health. Providers included in this report series are listed below. It is important to note that this 2000 report series is the first to include data from the Rochester Psychiatric Center (RPC), thus it provides a more comprehensive picture of utilization patterns across the full spectrum of services.

- ❖ Compeer
- ❖ Crestwood Children's Center
- ❖ DePaul Community Services
- ❖ East House Corporation
- ❖ Family Service of Rochester
- ❖ Hillside Children's Center
- ❖ Monroe County Clinic for Socio-Legal Services (Court Clinic)
- ❖ Jewish Home of Rochester
- ❖ Rochester Rehabilitation Center
- ❖ Rochester Psychiatric Center
- ❖ St. Joseph's Villa
- ❖ The Health Association
- ❖ The Mental Health Association
- ❖ Unity - Park Ridge Mental Health Center
- ❖ Unity - Genesee Street Campus
- ❖ University of Rochester Mental Health Center / Strong Memorial Hospital
- ❖ ViaHealth - Genesee Mental Health Center
- ❖ ViaHealth - Rochester General Hospital
- ❖ ViaHealth - Rochester Mental Health Center
- ❖ Winship Community Residences

Providers submit client-level service utilization data to CCSI on a monthly basis. The data files are run through several error-checking routines, processed, and added to the BHCD. This report is based on data submitted for services delivered to clients during calendar year 2000. Items of specific interest for this report are described in further detail below:

Client Counts

For each reported program, the program summary reports show the number of individual clients who received services during calendar year 2000. While the count of clients served is unduplicated *within* each provider agency for a given program, there may be duplication *across* providers. That is, an individual may be admitted to the same program at different providers during the course of a year. If this occurs, the client is counted under each provider heading.

Units of Service

In addition to showing the number of clients served by each provider agency during the 2000 calendar year, each program summary report lists the total number of units of service provided to these clients as well as the average units of service provided per client. Units of service by program are reported as follows:

SERVICE CATEGORY / UNIT OF SERVICE

Inpatient / Day
Emergency Department / Visit
Outpatient Continuing Day Treatment and Day Treatment / Visit Clinic / Visit Partial Hospitalization / Visit Intensive Psychiatric Rehabilitation Treatment / Visit
Case Management CSS Case Management and Supported Housing Case Management / Staff Hours Intensive Case Management, Supportive Case Management / Visit
Community Support Psychosocial Club / Visit Drop-In Center / Staff Hour Work Programs / varies depending on program
Residential / Day

Length of Stay Calculations

For Inpatient services, the average length of stay is calculated as follows:

$$\frac{\text{\# of inpatient days associated with all known discharges}}{\text{\# of inpatient discharges in 2000}}$$

For the purpose of this report, a "known discharge" is a case with a valid admission and discharge date, with the date of discharge falling within the 2000 calendar year. Stays that began prior to the beginning of the 2000 calendar year and were discharged during the 2000 calendar year are included in the average length of stay (ALOS) calculations. However, those stays that began during the 2000 calendar year and had *not* concluded by December 31, 2000 are not included in this calculation.

Admissions and Diagnosis Data

Each of the program summary reports includes information on the primary diagnosis for the clients served in that program during 2000. In most instances, the consumer's most recent primary diagnosis is used for this frequency distribution. Thus, the denominator for the percentage calculation is generally the number of consumers served. However, in some instances (such as Inpatient and Emergency services), the primary diagnosis is calculated based on each program admission. Information about the unit of analysis is noted on each summary data table. It is important to note that the completeness with which information regarding primary diagnosis is reported varies considerably from program to program and across provider agencies.

Data Quality and Completeness

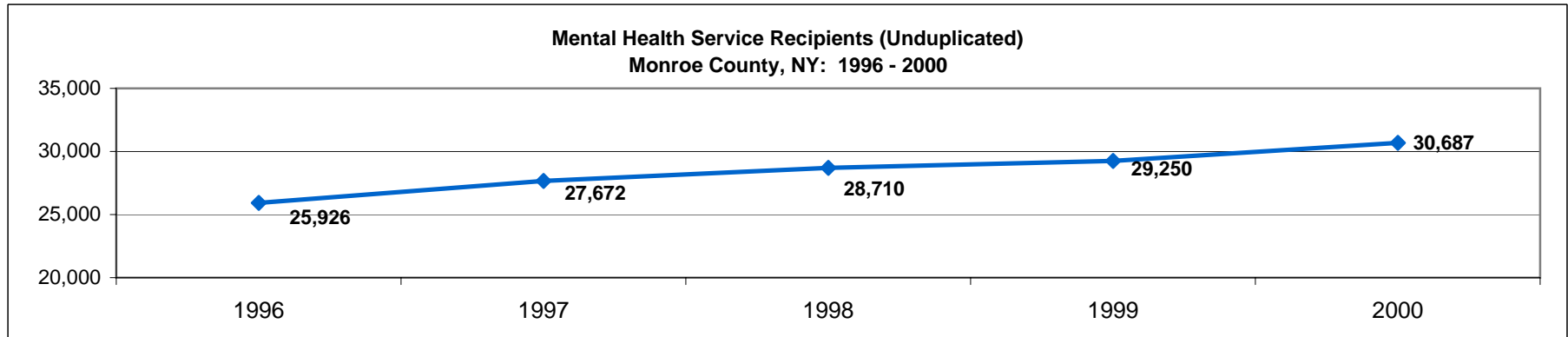
There are a number of limitations associated with the data included in this report. Specific data quality and completeness issues are highlighted in the "Limitations" section at the bottom of the graphic summary for each individual program report. In many instances, data quality issues arise from inaccurate or incomplete data submissions. However, there are some instances in which the data may not be readily available. These instances are noted as well. Finally, during the construction of this report set, we uncovered some logic in the production process that incorrectly excludes a small percentage of program records from the database. While this does not impact the count of clients served or units of service, it does increase the percentage of admissions for which primary diagnosis is classified as missing. This problem was corrected for the 2001 report series, which will be available in the Summer of 2002.

Additional Information: If you have questions about any of the data included in this report, please contact Anne Wilder at awilder@ccsi.org.

Community Overview

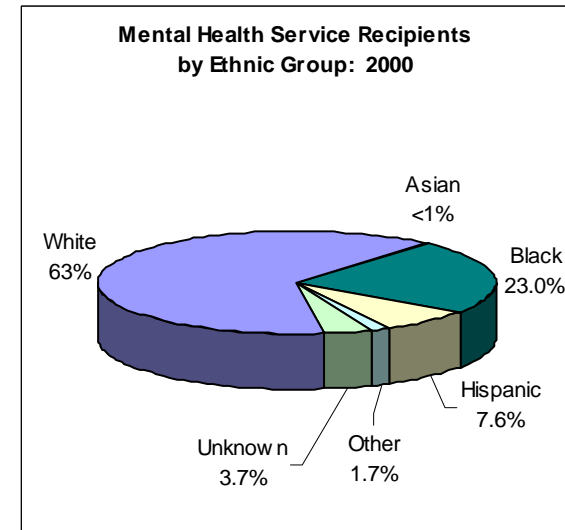
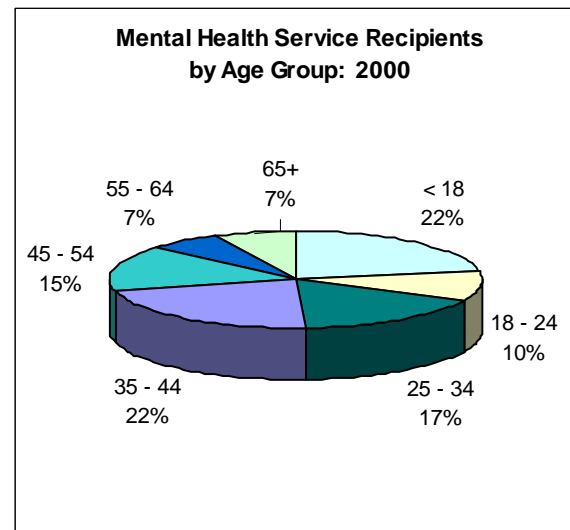
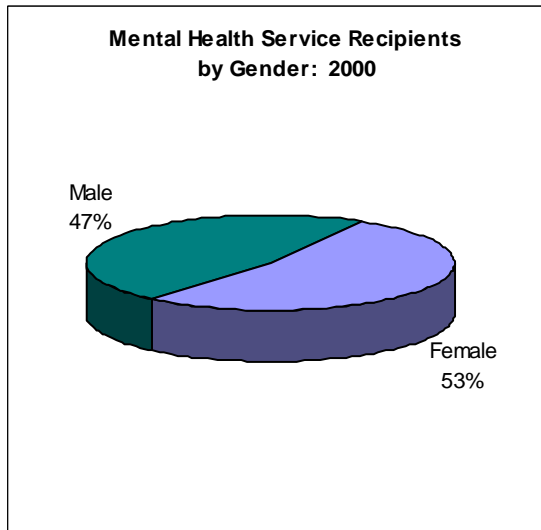
Trends in Number of People Served

The 2000 data indicate that a total of 30,687 individuals received mental health services at the provider agencies included in this report -- an increase of nearly 5% from 1999 figures. However, some portion of this increase (about 20%) is due to the fact that the 2000 data includes utilization information from the Rochester Psychiatric Center. Data from this facility was not included in the dataset for previous years. In addition, increasing attention to the quality and completeness of data reported to the BHCD likely contributes to some percentage of this apparent increase in clients served.



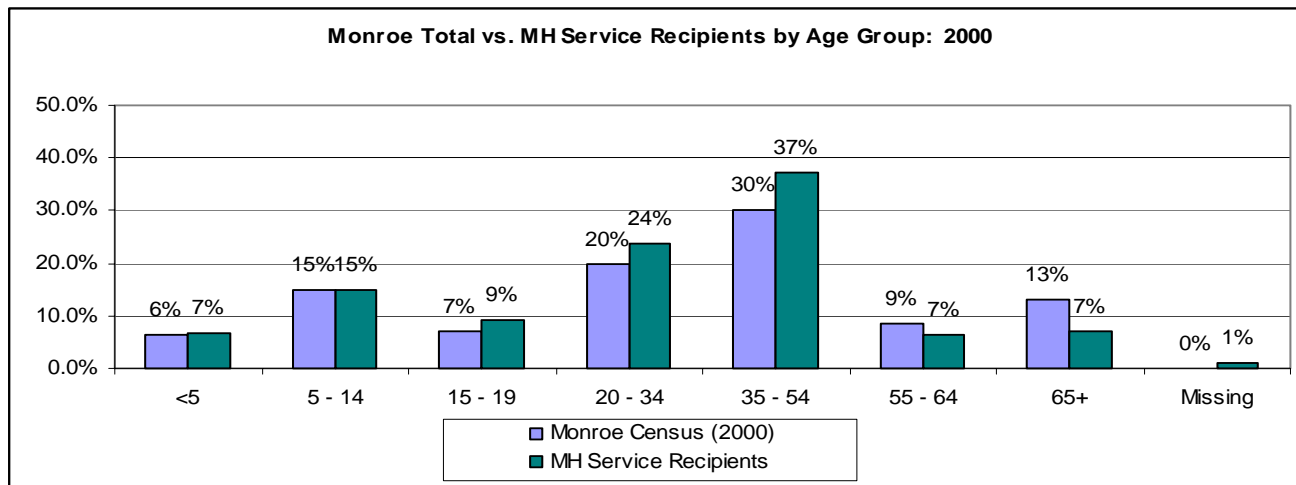
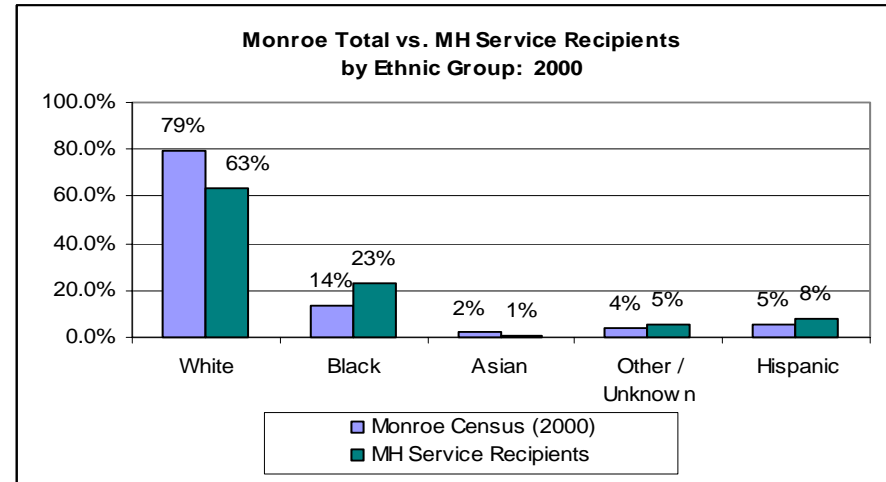
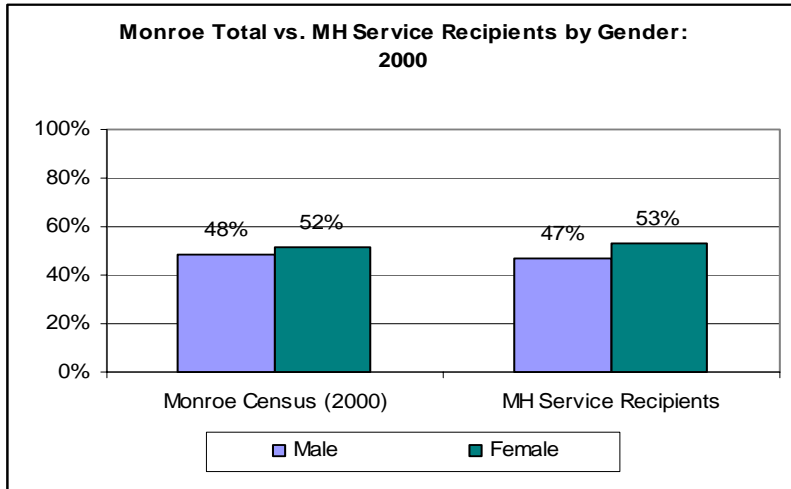
Demographic Characteristics of Service Recipients

The charts below summarize the demographic characteristics of the mental health service recipient population as a whole. Program-specific demographic data are available in each of the subsections of this report.



Monroe County Demographics

Compared to the Monroe County population as a whole (based on 2000 Census data), there are some differences in the subset of the population who received mental health services during the year 2000. With respect to ethnicity, the subset of the population receiving mental health services is somewhat more diverse than the overall County population. It is important to note, however, that there are some differences in the way that information on ethnicity is collected for the BHCD as compared to the US Census. Most notably, at this point, individuals may only be included in one ethnic category for the BHCD, while the methods used for the US Census allows for individuals to be represented in multiple categories (e.g., Black and Hispanic). Thus, while the charts below are useful in providing a general frame of reference, the differences in data collection methods need to be taken into consideration in interpreting these data. In terms of age group, fewer clients age 65 and older are represented in the community database than in the Monroe County population as whole.



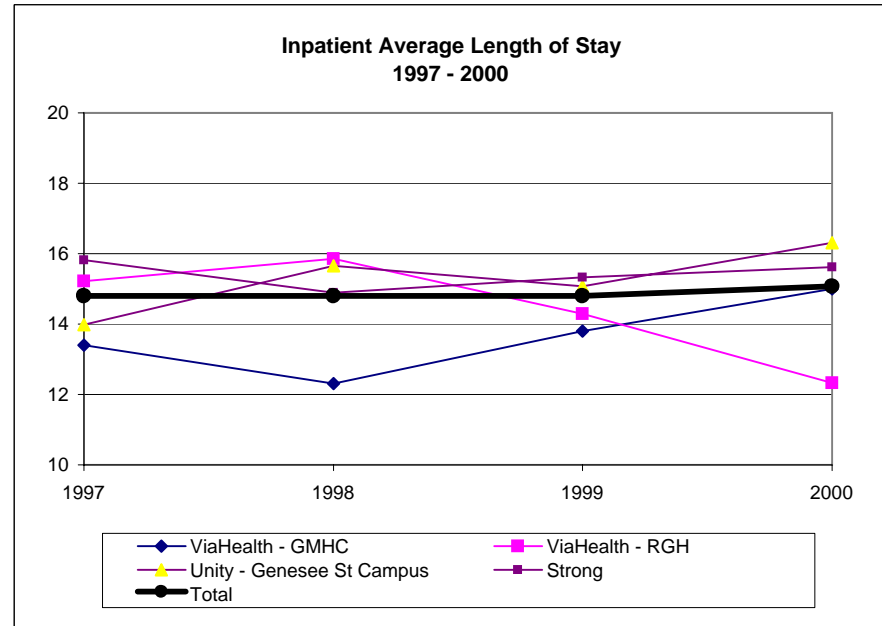
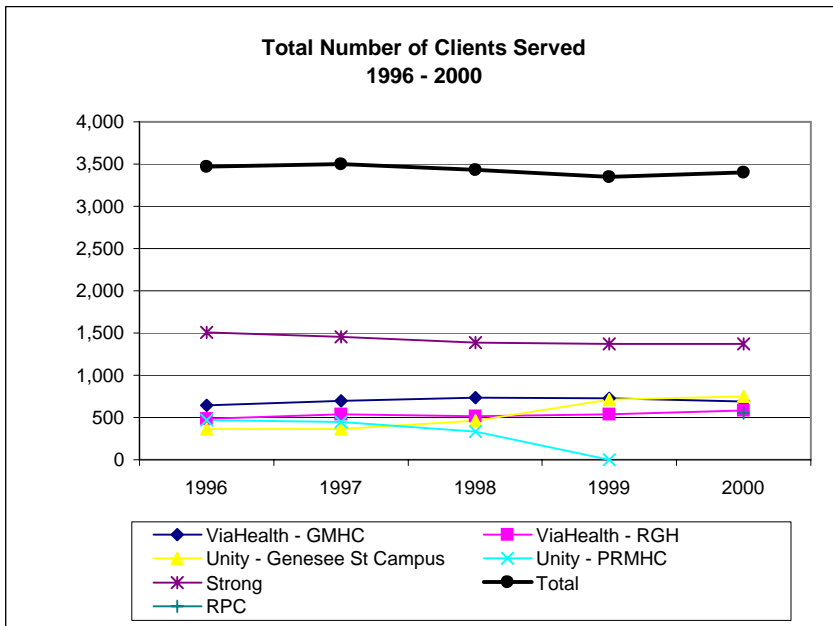
2000 Program Summary Report
Program: Inpatient (OMH Code 0010)
Population: All Clients Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RGH		Unity - Genesee St Campus		Strong		Total		RPC	
	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	691	20.3	581	17.1	753	22.1	1,375	40.4	3,400	100.0	552	
Number of Discharges	795		672		863		1,628		3,958.0		327	
Total Number of Days	12,060	20.8	8,279	14.3	11,694	20.1	26,028	44.8	58,061	100.0	89,098	
Avg. Length of Stay*	15.0		12.3		16.3		15.6		15.1		443.3	
Mean Age	34.8		44.4		42.2		37.7		39.2		40.5	
Age												
17 and under	144	20.8	3	0.5	2	0.3	236	17.2	385	11.3	54	9.8
18 - 21	32	4.6	32	5.5	47	6.2	121	8.8	232	6.8	26	4.7
22 - 35	176	25.5	165	28.4	217	28.8	304	22.1	862	25.4	130	23.6
36 - 49	227	32.9	203	34.9	295	39.2	386	28.1	1,111	32.7	186	33.7
50 - 64	70	10.1	93	16.0	117	15.5	181	13.2	461	13.6	109	19.7
65 and over	42	6.1	85	14.6	75	10.0	147	10.7	349	10.3	47	8.5
Unknown Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex												
Male	348	50.4	282	48.5	334	44.4	644	46.8	1,608	47.3	358	64.9
Female	328	47.5	299	51.5	419	55.6	729	53.0	1,775	52.2	194	35.1
Unknown/Missing	15	2.2	0	0.0	0	0.0	2	0.1	17	0.5	0	0.0
SPMI/SED Status												
SPMI/SED	234	33.9	270	46.5	268	35.6	564	41.0	1,336	39.3	552	100.0
Ethnicity												
White	378	54.7	347	59.7	513	68.1	968	70.4	2,206	64.9	371	67.2
Black	158	22.9	152	26.2	171	22.7	274	19.9	755	22.2	143	25.9
Hispanic	34	4.9	52	9.0	40	5.3	45	3.3	171	5.0	27	4.9
Other	14	2.0	11	1.9	3	0.4	36	2.6	64	1.9	8	1.4
Unknown	107	15.5	19	3.3	26	3.5	52	3.8	204	6.0	3	0.5
Number of Admissions	830	20.2	693	16.8	909	22.1	1,684	40.9	4,116	100.0	588	
Note: diagnosis data represents diagnoses compiled from each admission												
Principal Diagnosis												
Mood Disorders	200	24.1	303	43.7	167	18.4	876	52.0	1,546	37.6	125	21.3
Adjustment Disorders	24	2.9	74	10.7	11	1.2	81	4.8	190	4.6	5	0.9
Psychotic Disorders	117	14.1	240	34.6	121	13.3	460	27.3	938	22.8	377	64.1
Anxiety Disorders	11	1.3	7	1.0	30	3.3	56	3.3	104	2.5	7	1.2
Substance Abuse	50	6.0	9	1.3	158	17.4	68	4.0	285	6.9	19	3.2
Other	32	3.9	60	8.7	422	46.4	143	8.5	657	16.0	52	8.8
Missing	396	47.7	0	0.0	0	0.0	0	0.0	396	9.6	3	0.5

* ALOS is calculated based on only those cases discharged during 2000.

Service Trends: 1996 - 2000
Program: Inpatient (OMH Code 0010)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Unity - PRMHC	Strong	Total	RPC
1996	646	486	362	468	1511	3473	
1997	694	536	367	449	1452	3498	
1998	732	518	460	332	1388	3431	
1999	724	537	713	0	1375	3349	
2000	691	581	753		1375	3400	552
Average Length of Stay	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Unity - PRMHC	Strong	Total	RPC*
1997	13.4	15.2	14.0	13.9	15.8	14.8	
1998	12.3	15.9	15.7	18.1	14.9	14.8	
1999	13.8	14.3	15.1		15.3	14.8	
2000	15.0	12.3	16.3		15.6	15.1	443.3



Data Notes: Principal Diagnosis is missing for nearly 50% of clients served at GMHC. Ethnicity is unknown for 15% of GMHC inpatient clients.

* ALOS for RPC and Unity -- PRMHC is not depicted in chart.

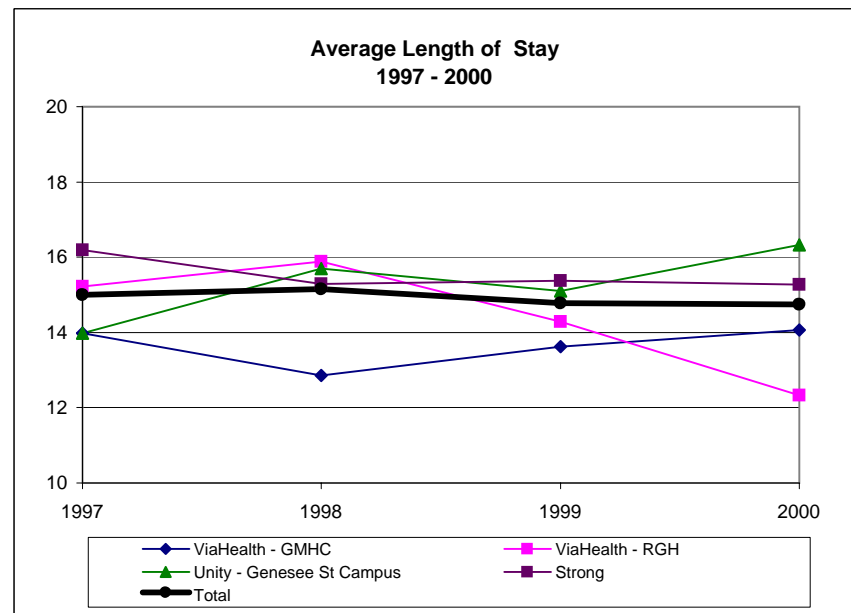
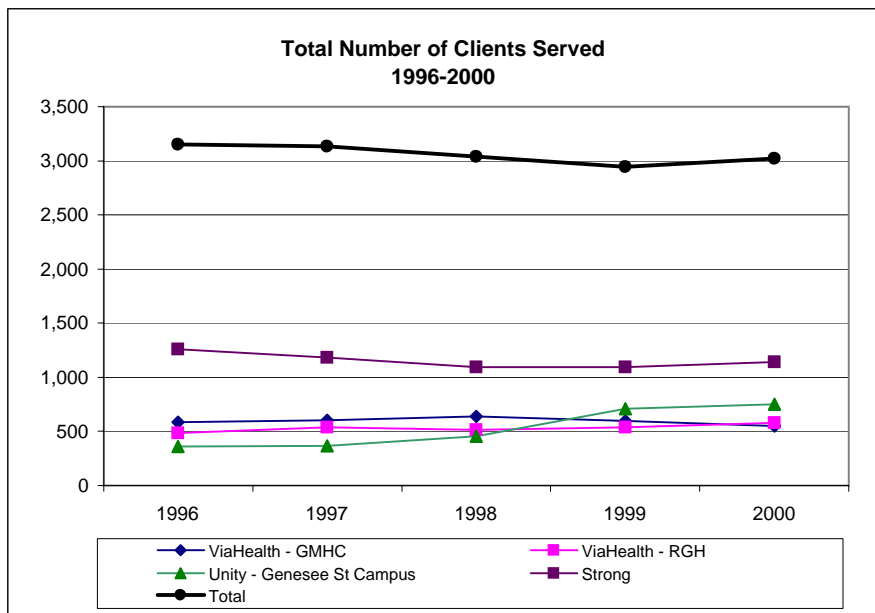
2000 Program Summary Report
Program: Inpatient (OMH Code 0010)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RGH		Unity - Genesee St Campus		Strong		Total		RPC	
	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	547	18.1	581	19.2	753	24.9	1,139	37.7	3,020	100.0	498	
Number of Discharges	642		669		860		1,359		3,530		285	
Total Number of Days	9,079	18.1	8,279	16.5	11,694	23.3	21,138	42.1	50,190	100.0	84,950	
Avg. Length of Stay*	14.1		12.3		16.3		15.3		14.8		495.1	
Mean Age	40.5		44.5		42.2		42.7		42.5		43.3	
Age												
17 and under	0	0.0	3	0.5	3	0.4	0	0.0	5	0.2	0	0.0
18 - 21	32	5.9	32	5.5	47	6.2	121	10.6	232	7.7	26	5.2
22 - 35	177	32.4	166	28.6	218	29.0	304	26.7	865	28.6	130	26.1
36 - 49	226	41.3	202	34.8	294	39.0	386	33.9	1,108	36.7	186	37.3
50 - 64	70	12.8	92	15.8	116	15.4	181	15.9	459	15.2	108	21.7
65 and over	42	7.7	86	14.8	75	10.0	147	12.9	350	11.6	48	9.6
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex												
Male	271	49.5	283	48.7	334	44.4	522	45.8	1,410	46.7	327	65.7
Female	268	49.0	298	51.3	419	55.6	615	54.0	1,600	53.0	171	34.3
Unknown/Missing	8	1.5	0	0.0	0	0.0	2	0.2	10	0.3	0	0.0
SPMI Status												
SPMI	248	45.3	274	47.2	265	35.3	486	42.7	1,273	42.2	462	92.8
Ethnicity												
White	315	57.6	357	61.4	517	68.7	803	70.5	1,992	66.0	336	67.5
Black	151	27.6	148	25.5	172	22.8	230	20.2	701	23.2	120	24.1
Hispanic	29	5.3	54	9.3	38	5.0	42	3.7	163	5.4	20	4.0
Other	8	1.5	10	1.7	5	0.7	26	2.3	49	1.6	8	1.6
Unknown	44	8.0	12	2.1	21	2.8	38	3.3	115	3.8	14	2.8
Number of Admissions	669	18.2	693	18.9	909	24.7	1,405	38.2	3,676	100.0	533	
Note: diagnosis data represents diagnoses compiled from each admission												
Principal Diagnosis												
Mood Disorders	160	23.9	303	43.7	167	18.4	743	52.9	1,373	37.4	103	19.3
Adjustment Disorders	14	2.1	74	10.7	11	1.2	62	4.4	161	4.4	2	0.4
Schizophrenia	105	15.7	240	34.6	121	13.3	441	31.4	907	24.7	367	68.9
Anxiety Disorders	8	1.2	7	1.0	30	3.3	11	0.8	56	1.5	2	0.4
Substance Abuse	49	7.3	9	1.3	158	17.4	67	4.8	283	7.7	19	3.6
Other	14	2.1	60	8.7	422	46.4	75	5.3	571	15.5	38	7.1
Missing	319	47.7	0	0.0	0	0.0	6	0.4	325	8.8	2	0.4

* ALOS is calculated based on only those cases discharged during 2000.

Service Trends: 1996 - 2000
Program: Inpatient (OMH Code 0010)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Strong	Total	Unity - PRMHC
1996	584	482	362	1260	3153	465
1997	604	536	367	1181	3136	448
1998	641	517	458	1092	3039	331
1999	600	537	711	1094	2942	
2000	547	581	753	1139	3020	
Average Length of Stay	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Strong	Total	Unity - PRMHC
1997	14.0	15.2	14.0	16.2	15.0	13.9
1998	12.9	15.9	15.7	15.3	15.2	17.9
1999	13.6	14.3	15.1	15.4	14.8	
2000	14.1	12.3	16.3	15.3	14.8	



Data Notes: Principal Diagnosis is missing for nearly 50% of their clients served at GMHC.

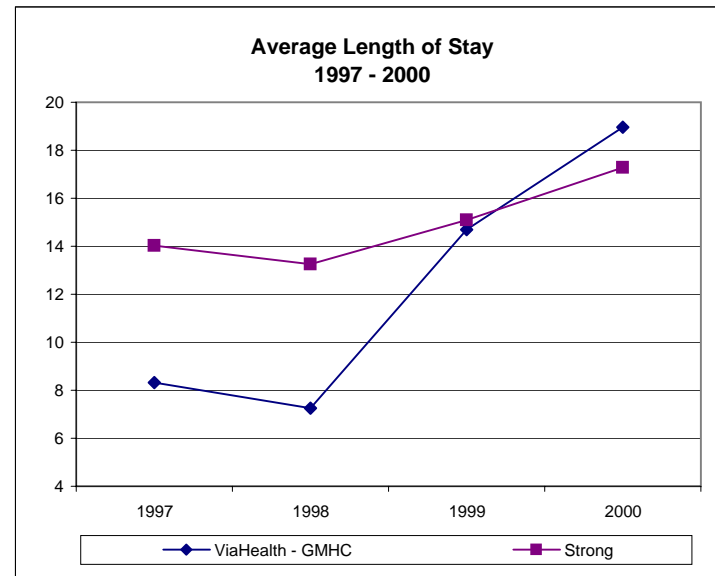
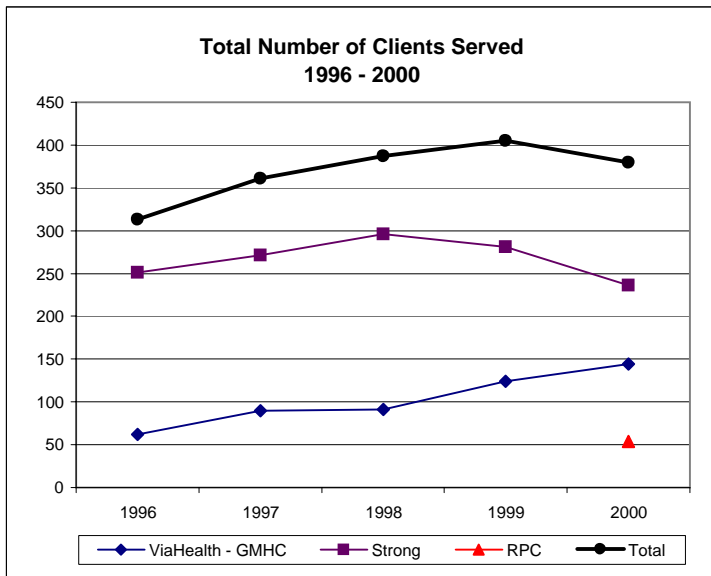
2000 Program Summary Report
Program: Inpatient (OMH Code 0010)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		Strong		Total		RPC	
	N	%	N	%	N	%	N	%
Clients served	144	37.9	236	62.1	380	100.0	54	
Number of Discharges	153		269		422		42	
Total Number of Days	2,981	37.9	4,890	62.1	7,871	100.0	4,148	
Avg. Length of Stay	19.0		17.3		17.8		93.3	
Mean Age	13.0		13.6		13.4		14.6	
Age								
1 - 7	4	2.8	10	4.2	14	3.7	0	0.0
8 - 10	32	22.2	24	10.2	56	14.7	0	0.0
11 - 12	23	16.0	27	11.4	50	13.2	6	11.1
13 - 15	49	34.0	110	46.6	159	41.8	31	57.4
16 - 17	36	25.0	65	27.5	101	26.6	17	31.5
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0
Sex								
Male	79	54.9	123	52.1	202	53.2	30	55.6
Female	59	41.0	113	47.9	172	45.3	24	44.4
Unknown/Missing	6	4.2	0	0.0	6	1.6	0	0.0
SED Status								
SED	19	13.2	82	34.7	101	26.6	54	100.0
Ethnicity								
White	63	43.8	166	70.3	229	60.3	29	53.7
Black	15	10.4	39	16.5	54	14.2	18	33.3
Hispanic	8	5.6	5	2.1	13	3.4	6	11.1
Other	3	2.1	8	3.4	11	2.9	0	0.0
Unknown	55	38.2	18	7.6	73	19.2	1	1.9
Number of Admissions	161	36.6	279	63.4	440	100.0	55	
Note: diagnosis data represents diagnoses compiled from each admission								
Principal Diagnosis								
Mood Disorders	40	24.8	133	47.7	173	39.3	21	38.2
Adjustment Disorders	10	6.2	19	6.8	29	6.6	3	5.5
Anxiety Disorders	3	1.9	45	16.1	48	10.9	6	10.9
ADHD Disorders	15	9.3	40	14.3	55	12.5	6	10.9
Pervasive Developmental Disorders	0	0.0	4	1.4	4	0.9	1	1.8
Other	16	9.9	38	13.6	54	12.3	17	30.9
Missing	77	47.8	0	0.0	77	17.5	1	1.8

* ALOS is calculated based on only those cases discharged during 2000.

Service Trends: 1996 - 2000
Program: Inpatient (OMH Code 0010)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	Strong	RPC	Total
1996	62	251		313
1997	90	271		361
1998	91	296		387
1999	124	281		405
2000	144	236	54	380
Ave. Length of Stay	ViaHealth - GMHC	Strong	RPC	Total
1997	8.3	14.0		12.6
1998	7.2	13.3		12.0
1999	14.7	15.1		14.9
2000	19.0	17.3	93.3	17.8



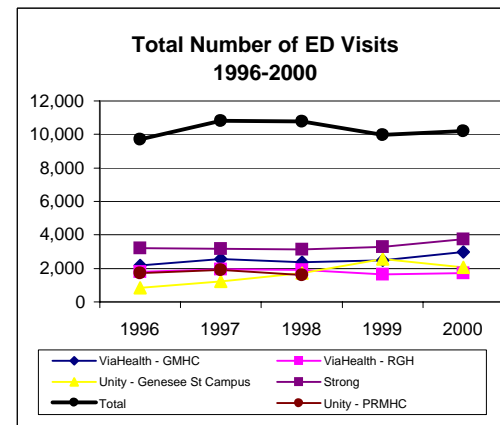
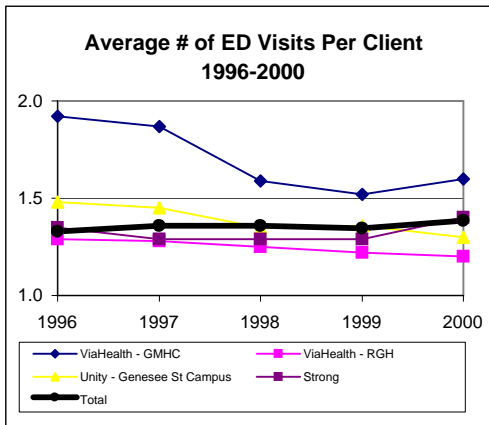
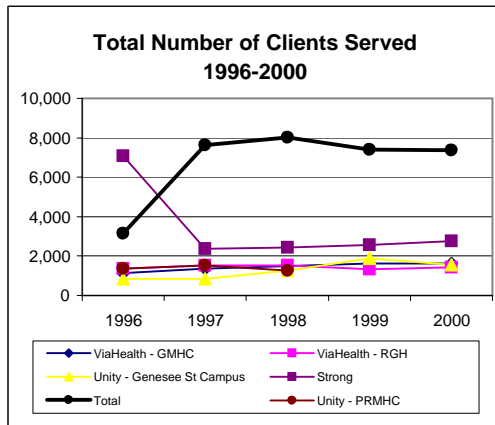
Data Notes: Principal Diagnosis is missing for nearly 50% of clients served at GMHC. Information on ethnicity is missing or unknown for 38% of GMHC clients.

2000 Program Summary Report
Program: Emergency Department Services (OMH Codes 0130, 0510, 3130)
Population: All Clients Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RGH		Unity - Genesee St Campus		Strong		Total	
	N	%	N	%	N	%	N	%	N	%
Clients served	1,634	22.2	1,417	19.2	1,556	21.1	2,761	37.5	7,368	100.0
Total Number of Services	2,696	26.4	1,703	16.7	2,050	20.1	3,748	36.8	10,197	100.0
Avg. Services Per Client	1.6		1.2		1.3		1.4		1.4	
Mean Age	33.2		36.1		36.3		32.7		34.2	
Age										
17 and under	338	20.7	170	12.0	170	10.9	638	23.1	1,316	17.9
18 - 21	114	7.0	120	8.5	144	9.3	298	10.8	676	9.2
22 - 35	452	27.7	467	33.0	443	28.5	689	25.0	2,051	27.8
36 - 49	516	31.6	394	27.8	550	35.3	734	26.6	2,194	29.8
50 - 64	154	9.4	151	10.7	166	10.7	251	9.1	722	9.8
65 and over	60	3.7	102	7.2	83	5.3	151	5.5	396	5.4
Unknown Missing	0	0.0	13	0.9	0	0.0	0	0.0	13	0.2
Sex										
Male	813	49.8	675	47.6	752	48.3	1,360	49.3	3,600	48.9
Female	811	49.6	739	52.2	804	51.7	1,397	50.6	3,751	50.9
Unknown/Missing	10	0.6	3	0.2	0	0.0	4	0.1	17	0.2
SPM/SED Status										
SPM/SED	515	31.5	394	27.8	442	28.4	873	31.6	2,224	30.2
Ethnicity										
White	886	54.2	803	56.7	1,081	69.5	1,896	68.7	4,666	63.3
Black	356	21.8	359	25.3	339	21.8	585	21.2	1,639	22.2
Hispanic	102	6.2	180	12.7	84	5.4	136	4.9	502	6.8
Other	36	2.2	25	1.8	23	1.5	59	2.1	143	1.9
Unknown	254	15.5	50	3.5	29	1.9	85	3.1	418	5.7
Number of Admissions	2,386	24.3	1,680	17.1	2,047	20.8	3,712	37.8	9,825	100.0
Note: diagnosis data represents diagnoses compiled from each admission										
Principal Diagnosis										
Mood Disorders	711	29.8	538	32.0	230	11.2	1,335	36.0	2,814	28.6
Adjustment Disorders	361	15.1	307	18.3	65	3.2	720	19.4	1,453	14.8
Psychotic Disorders	407	17.1	270	16.1	152	7.4	659	17.8	1,488	15.1
Anxiety Disorders	85	3.6	45	2.7	60	2.9	92	2.5	282	2.9
Substance Abuse	378	15.8	181	10.8	345	16.9	409	11.0	1,313	13.4
Other	181	7.6	336	20.0	849	41.5	497	13.4	1,863	19.0
Missing	263	11.0	3	0.2	346	16.9	0	0.0	612	6.2

Service Trends: 1996 - 2000
Program: Emergency Department Services (OMH Codes 0130, 0510, 3130)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Strong	Total	Unity - PRMHC
1996	1,136	1,379	843	7,088	3,153	1,362
1997	1,373	1,511	853	2,379	7,631	1,515
1998	1,491	1,531	1,277	2,444	8,020	1,277
1999	1,634	1,345	1,882	2,556	7,417	
2000	1,634	1,417	1,556	2,761	7,368	
Average ED Visits Per Client	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Strong	Total	Unity - PRMHC
1996	1.92	1.29	1.48	1.35	1.33	
1997	1.87	1.28	1.45	1.29	1.36	
1998	1.59	1.25	1.35	1.29	1.36	
1999	1.52	1.22	1.36	1.29	1.35	
2000	1.6	1.2	1.3	1.4	1.38	
ED Visits	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Strong	Total	Unity - PRMHC
1996	2,182	1,779	843	3,199	9,709	1,706
1997	2,571	1,941	1,241	3,167	10,827	1,907
1998	2,367	1,920	1,730	3,150	10,776	1,609
1999	2,483	1,643	2,558	3,297	9,981	
2000	2,969	1,703	2,050	3,748	10,197	



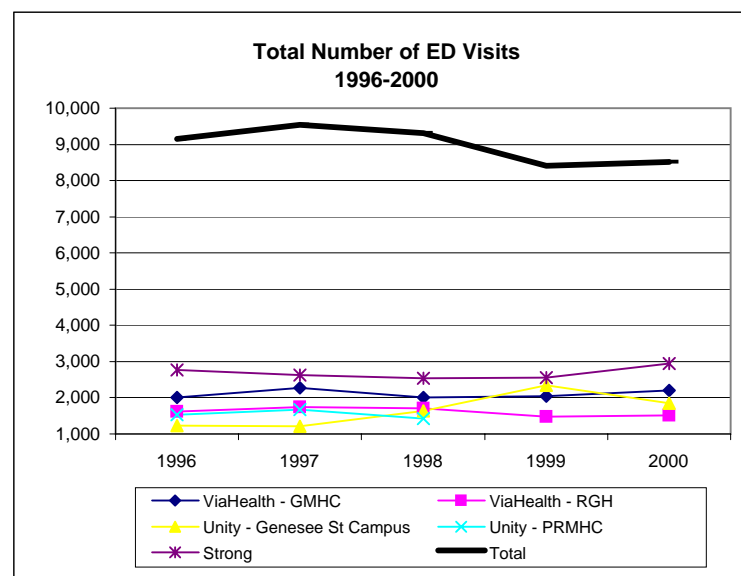
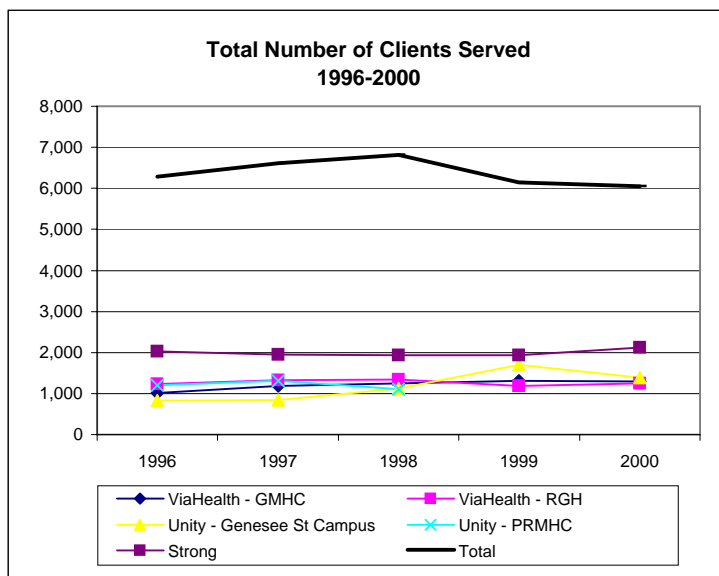
Data Notes: Principal Diagnosis is missing for 11% of GMHC clients and 17% of clients receiving services at Unity; Ethnicity is missing or unknown for 16% of clients seen at GMHC.

2000 Program Summary Report
Program: Emergency Department Services (OMH Codes 0130, 0510, 3130)
Patient Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RGH		Unity - Genesee St Campus		Strong		Total	
	N	%	N	%	N	%	N	%	N	%
Clients served	1,296	21.4	1,247	20.6	1,386	22.9	2,123	35.1	6,052	100.0
Total Number of Services	2,198	25.8	1,512	17.8	1,857	21.8	2,944	34.6	8,511	100.0
Avg. Services Per Client	1.7		1.2		1.3		1.4		1.4	
Mean Age	38.4		39.0		39.0		38.4		38.7	
Age										
18 - 21	114	8.8	120	9.6	144	10.4	298	14.0	676	11.2
22 - 35	452	34.9	467	37.4	443	32.0	689	32.5	2,051	33.9
36 - 49	516	39.8	394	31.6	550	39.7	734	34.6	2,194	36.3
50 - 64	154	11.9	151	12.1	166	12.0	251	11.8	722	11.9
65 and over	60	4.6	102	8.2	83	6.0	151	7.1	396	6.5
Unknown/Missing	0	0.0	13	1.0	0	0.0	0	0.0	13	0.2
Sex										
Male	630	48.6	603	48.4	667	48.1	1,020	48.0	2,920	48.2
Female	659	50.8	643	51.6	719	51.9	1,099	51.8	3,120	51.6
Unknown/Missing	7	0.5	1	0.1	0	0.0	4	0.2	12	0.2
SPMI Status										
SPMI	435	33.6	354	28.4	409	29.5	687	32.4	1,885	31.1
Ethnicity										
White	717	55.3	722	57.9	950	68.5	1,455	68.5	3,844	63.5
Black	301	23.2	310	24.9	321	23.2	460	21.7	1,392	23.0
Hispanic	79	6.1	154	12.3	73	5.3	106	5.0	412	6.8
Other	26	2.0	18	1.4	16	1.2	43	2.0	103	1.7
Unknown	173	13.3	43	3.4	26	1.9	59	2.8	301	5.0
Number of Admissions	1,933	23.6	1,493	18.2	1,855	22.6	2,911	35.5	8,192	100.0
Note: diagnosis data represents diagnoses compiled from each admission										
Principal Diagnosis										
Mood Disorders	593	30.7	499	33.4	223	12.0	1,071	36.8	2,386	29.1
Adjustment Disorders	261	13.5	268	18.0	45	2.4	498	17.1	1,072	13.1
Schizophrenia	390	20.2	266	17.8	149	8.0	628	21.6	1,433	17.5
Anxiety Disorders	71	3.7	41	2.7	57	3.1	60	2.1	229	2.8
Substance Abuse	374	19.3	178	11.9	321	17.3	399	13.7	1,272	15.5
Other	68	3.5	238	15.9	727	39.2	233	8.0	1,266	15.5
Missing	176	9.1	3	0.2	333	18.0	22	0.8	534	6.5

Service Trends: 1996 - 2000
Program: Emergency Department Services (OMH Codes 0130, 0510, 3130)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Unity - PRMHC	Strong	Total
Clients Served						
1996	1,016	1,229	826	1,193	2,022	6,286
1997	1,186	1,326	836	1,314	1,951	6,613
1998	1,248	1,336	1,118	1,109	1,938	6,819
1999	1,314	1,186	1,699		1,939	6,138
2000	1,296	1,247	1,386		2,123	6,050
ED Visits						
1996	2,006	1,618	1,229	1,523	2,774	9,150
1997	2,280	1,738	1,221	1,680	2,625	9,544
1998	2,012	1,710	1,630	1,416	2,541	9,309
1999	2,041	1,478	2,344		2,549	8,412
2000	2,198	1,512	1,857		2,944	8,511



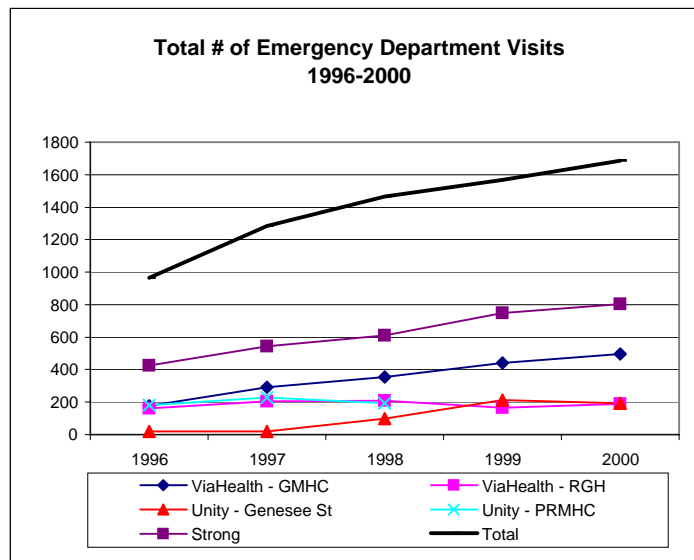
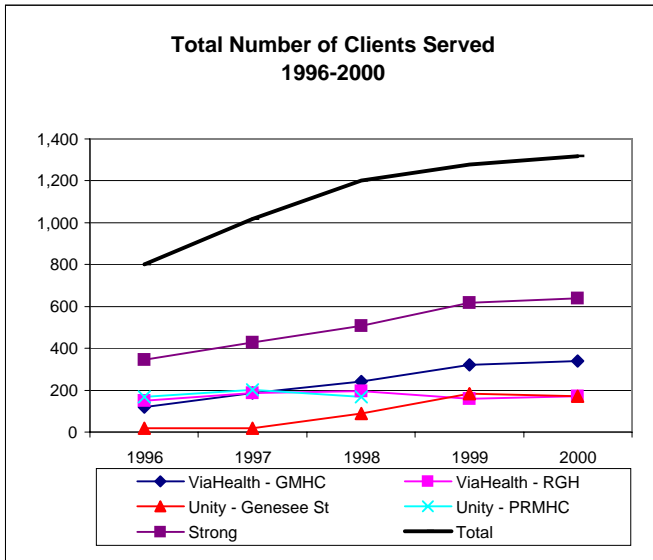
Data Notes: Principal diagnosis is missing for 18% of clients served at Unity; Ethnicity is missing or unknown for 13% of GMHC clients.

2000 Program Summary Report
Program: Emergency Department Services (OMH Codes 0130, 0510, 3130)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RGH		Unity - Genesee St Campus		Strong		Total	
	N	%	N	%	N	%	N	%	N	%
Clients served	338	25.7	170	12.9	170	12.9	638	48.5	1,316	100.0
Total Number of Services	498	29.5	191	11.3	193	11.4	804	47.7	1,686	100.0
Avg. Services Per Client	1.5		1.1		1.1		1.3		1.3	
Mean Age	13.5		14.3		14.5		13.7		13.8	
Age										
1 - 7	8	2.4	4	2.4	3	1.8	22	3.4	37	2.8
8 - 10	46	13.6	13	7.6	13	7.6	68	10.7	140	10.6
11 - 12	53	15.7	13	7.6	16	9.4	85	13.3	167	12.7
13 - 15	138	40.8	74	43.5	64	37.6	279	43.7	555	42.2
16 - 17	93	27.5	66	38.8	74	43.5	184	28.8	417	31.7
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex										
Male	183	54.1	72	42.4	85	50.0	340	53.3	680	51.7
Female	152	45.0	96	56.5	85	50.0	298	46.7	631	47.9
Unknown/Missing	3	0.9	2	1.2	0	0.0	0	0.0	5	0.4
SED Status										
SED	80	23.7	40	23.5	33	19.4	186	29.2	339	25.8
Ethnicity										
White	169	50.0	81	47.6	131	77.1	441	69.1	822	62.5
Black	55	16.3	49	28.8	18	10.6	125	19.6	247	18.8
Hispanic	23	6.8	26	15.3	11	6.5	30	4.7	90	6.8
Other	10	3.0	7	4.1	7	4.1	16	2.5	40	3.0
Unknown	81	24.0	7	4.1	3	1.8	26	4.1	117	8.9
Number of Admissions	453	27.7	187	11.5	192	11.8	801	49.1	1,633	100.0
Note: diagnosis data represents diagnoses compiled from each admission										
Principal Diagnosis										
Mood Disorders	118	26.0	39	20.9	7	3.6	264	33.0	428	26.2
Adjustment Disorders	100	22.1	39	20.9	20	10.4	221	27.6	380	23.3
Anxiety Disorders	14	3.1	4	2.1	3	1.6	32	4.0	53	3.2
ADHD / Disruptive Behavior Disorders	96	21.2	43	23.0	29	15.1	185	23.1	353	21.6
Pervasive Developmental Disorders	0	0.0	2	1.1	2	1.0	11	1.4	15	0.9
Other	38	8.4	60	32.1	118	61.5	88	11.0	304	18.6
Missing	87	19.2	0	0.0	13	6.8	0	0.0	100	6.1

Service Trends: 1996 - 2000
Program: Emergency Department Services (OMH Codes 0130, 0510, 3130)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St	Unity - PRMHC	Strong	Total
1996	120	150	17	169	346	802
1997	187	185	17	201	428	1,018
1998	243	195	89	168	506	1,201
1999	320	159	183		617	1,279
2000	338	170	170		638	1,316
ED Visits	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St	Unity - PRMHC	Strong	Total
1996	176	161	19	183	425	964
1997	291	203	20	227	542	1,283
1998	355	210	100	193	609	1,467
1999	442	165	214		748	1,569
2000	498	191	193		804	1,686



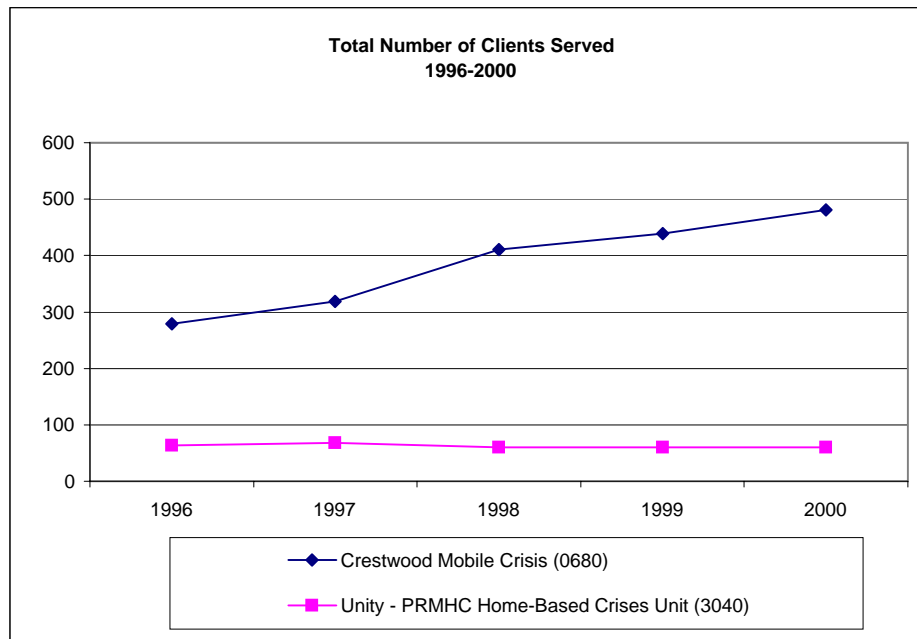
Data Notes: Principal Diagnosis is missing for 19% of GMHC clients; Ethnicity is unknown for 24% of GMHC clients.

2000 Program Summary Report
Program: Other Crisis Services (OMH Codes 0680, 0700, 3040)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Category	Crestwood Mobile Crisis (0680)		Unity - PRMHC Home Based Crisis (3040)		Crestwood Home Based Crisis (3040)	
	N	%	N	%	N	%
Clients served	482		60		21	
Total Number of Visits	864		1,330		341	
Avg. Visits Per Client	1.8		22.2		16.2	
Mean Age	12.7		11.8		11.4	
Age						
1 - 7	48	10.0	8	13.3	2	9.5
8 - 10	84	17.4	12	20.0	5	23.8
11 - 12	73	15.1	10	16.7	3	14.3
13 - 15	158	32.8	23	38.3	10	47.6
16 - 17	89	18.5	6	10.0	1	4.8
18+	30	6.2	1	1.7	0	0.0
Unknown/Missing	0	0.0	0	0.0	0	0.0
Sex						
Male	275	57.1	38	63.3	16	76.2
Female	207	42.9	22	36.7	5	23.8
Unknown/Missing	0	0.0	0	0.0	0	0.0
SED Status						
SED	93	19.3	20	33.3	1	4.8
Ethnicity						
White	252	52.3	44	73.3	19	90.5
Black	146	30.3	9	15.0	0	0.0
Hispanic	24	5.0	2	3.3	0	0.0
Other	30	6.2	4	6.7	1	4.8
Unknown	30	6.2	1	1.7	1	4.8
Note: diagnosis data represents each client's most recent diagnosis only						
Principal Diagnosis						
Mood Disorders	66	13.7	8	13.3	1	4.8
Adjustment Disorders	97	20.1	5	8.3	0	0.0
Anxiety Disorders	7	1.5	2	3.3	2	9.5
ADHD / Disruptive Behavior Disorders	88	18.3	30	50.0	6	28.6
Pervasive Developmental Disorders	0	0.0	0	0.0	0	0.0
Other	10	2.1	14	23.3	1	4.8
Missing	233	48.3	1	1.7	11	52.4

Service Trends: 1996 - 2000
Program: Other Crisis Services (OMH Codes 0680, 0700, 3040)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Clients Served	Crestwood Mobile Crisis (0680)	Unity - PRMHC Home-Based Crises Unit (3040)	Crestwood Home Based Crisis (3040)
1996	279	63	
1997	319	68	
1998	411	60	
1999	439	60	
2000	481	60	21



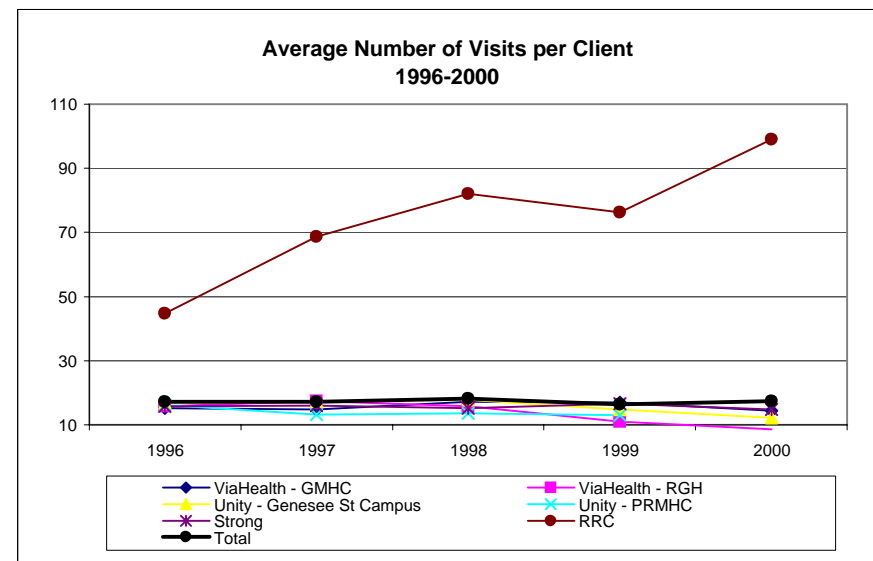
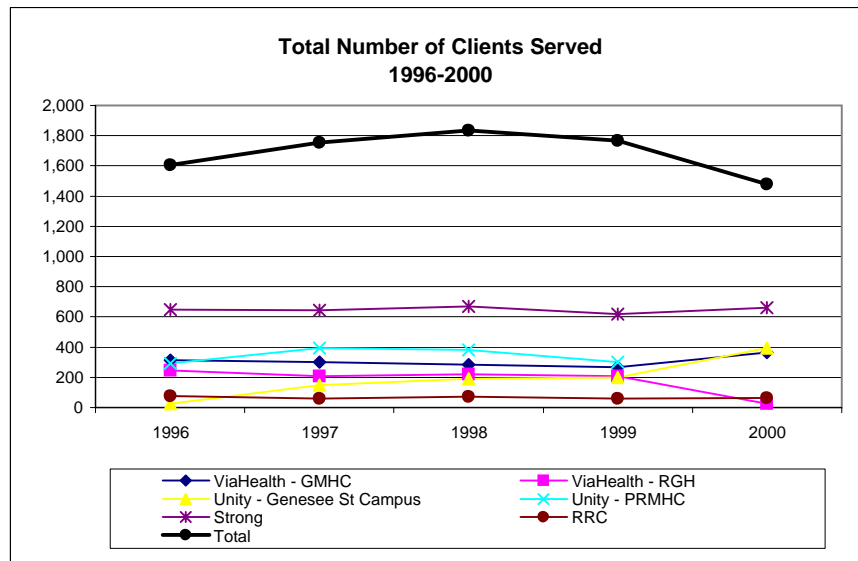
Data Notes: Principal Diagnosis is missing for nearly 50% for clients served within the Mobile Crisis program; Clients age 18 - 21 may be seen in some crisis programs, as indicated in the age distribution shown on the previous page.

2000 Program Summary Report
Program: Partial Hospitalization (OMH Code 2200)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		Unity - Genesee St Campus		Strong		RRC		Total		ViaHealth - RGH	
	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	363	24.5	396	26.8	659	44.5	62	4.2	1,480	100.0	24	
Total Number of Visits	5,175	22.4	4,813	20.9	9,683	42.0	3,408	14.8	23,079	100.0	207	
Avg. Visits Per Client	14.3		12.2		14.7		55.0		15.6		8.6	
Mean Age	38.3		37.3		36.9		71.0		38.8		40.5	
Age												
18 - 21	20	5.5	24	6.1	74	11.2	0	0.0	118	8.0	2	8.3
22 - 35	120	33.1	155	39.1	211	32.0	0	0.0	486	32.8	6	25.0
36 - 49	173	47.7	175	44.2	277	42.0	0	0.0	625	42.2	11	45.8
50 - 64	45	12.4	38	9.6	91	13.8	17	27.4	191	12.9	4	16.7
65 and over	5	1.4	4	1.0	6	0.9	45	72.6	60	4.1	1	4.2
Unknown Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex												
Male	125	34.4	125	31.6	236	35.8	14	22.6	500	33.8	5	20.8
Female	238	65.6	271	68.4	422	64.0	48	77.4	979	66.1	19	79.2
Unknown/Missing	0	0.0	0	0.0	1	0.2	0	0.0	0	0.0	0	0.0
SPMI Status												
SPMI	171	47.1	77	19.4	201	30.5	17	27.4	466	31.5	5	20.8
Ethnicity												
White	250	68.9	281	71.0	504	76.5	55	88.7	1,090	73.6	16	66.7
Black	81	22.3	84	21.2	108	16.4	4	6.5	277	18.7	4	16.7
Hispanic	16	4.4	18	4.5	20	3.0	1	1.6	55	3.7	2	8.3
Other	8	2.2	7	1.8	7	1.1	0	0.0	22	1.5	0	0.0
Unknown	8	2.2	6	1.5	20	3.0	2	3.2	36	2.4	2	8.3
Note: diagnosis data represents each client's most recent diagnosis only												
Principal Diagnosis												
Mood Disorders	133	36.6	154	38.9	469	71.2	42	67.7	798	53.9	6	25.0
Adjustment Disorders	17	4.7	7	1.8	19	2.9	0	0.0	43	2.9	1	4.2
Psychotic Disorders	17	4.7	16	4.0	35	5.3	7	11.3	75	5.1	0	0.0
Anxiety Disorders	9	2.5	43	10.9	26	3.9	1	1.6	79	5.3	0	0.0
Substance Abuse	1	0.3	70	17.7	28	4.2	0	0.0	99	6.7	0	0.0
Other	1	0.3	104	26.3	79	12.0	12	19.4	196	13.2	1	4.2
Missing	185	51.0	2	0.5	3	0.5	0	0.0	190	12.8	16	66.7

Service Trends: 1996 - 2000
Program: Partial Hospitalization (OMH Code 2200)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Unity - PRMHC	Strong	RRC	Total
1996	315	245	26	294	648	75	1,604
1997	301	207	149	395	645	58	1,756
1998	284	220	190	382	668	73	1,836
1999	269	208	200	301	618	58	1,767
2000	363	24	396		659	62	1,480
Average Visits per Client	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Unity - PRMHC	Strong	RRC	Total
1996	15.16	15.75	16.77	16.23	15.75	44.83	17.10
1997	14.71	17.47	17.28	13.12	15.93	68.67	17.12
1998	17.12	15.76	17.76	13.53	15.10	82.01	18.13
1999	16.97	11.04	14.76	13.05	16.63	76.19	16.44
2000	14.30	8.60	12.20		14.70	99.00	17.40



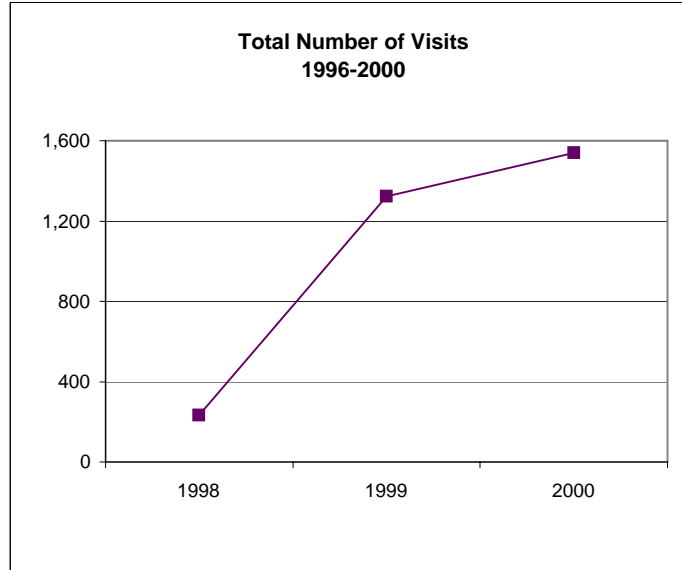
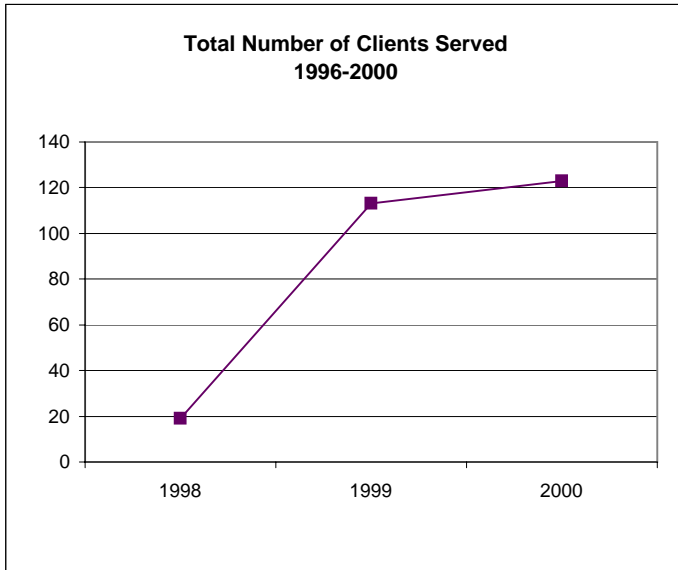
Data Notes: RGH's Partial Hospitalization program was discontinued early in 2000. Principal Diagnosis is missing for 51% of clients seen at GMHC; and nearly 67% of clients seen at RGH.

2000 Program Summary Report
Program: Partial Hospitalization (OMH Code 2200)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Category	Strong	
	N	%
Clients served	123	
Total Number of Visits	1,538	
Avg. Visits Per Client	12.5	
Mean Age	15.0	
Age		
1 - 7	0	0.0
8 - 10	0	0.0
11 - 12	6	4.9
13 - 15	64	52.0
16 - 17	53	43.1
Unknown/Missing	0	0.0
Sex		
Male	54	43.9
Female	69	56.1
Unknown/Missing	0	0.0
SED Status		
SED	57	46.3
Ethnicity		
White	98	79.7
Black	12	9.8
Hispanic	2	1.6
Other	3	2.4
Unknown	8	6.5
Note: diagnosis data represents each client's most recent diagnosis only		
Principal Diagnosis		
Mood Disorders	69	56.1
Adjustment Disorders	1	0.8
Anxiety Disorders	25	20.3
ADHD / Disruptive Behavior Disorders	1	0.8
Pervasive Developmental Disorders	0	0.0
Other	20	16.3
Missing	7	5.7

Service Trends: 1996 - 2000
Program: Partial Hospitalization (OMH Code 2200)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	Strong
1998	19
1999	113
2000	123
Total Visits	Strong
1998	234
1999	1,322
2000	1,538



Data Notes: Strong's Partial Hospitalization program opened in the Fall of 1998. As such data for 1998 represent only a partial service year.

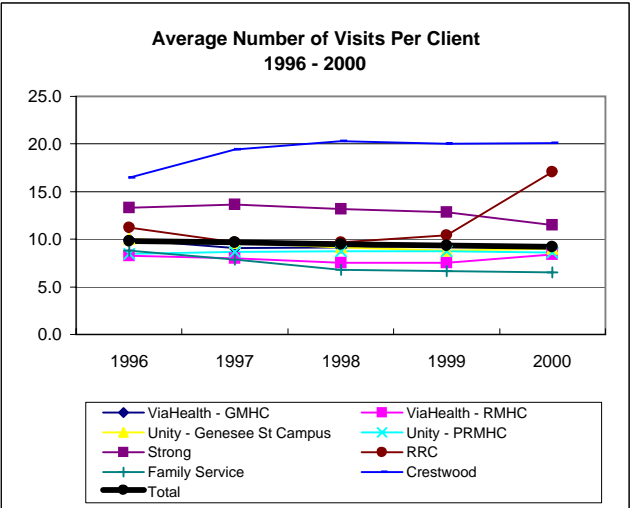
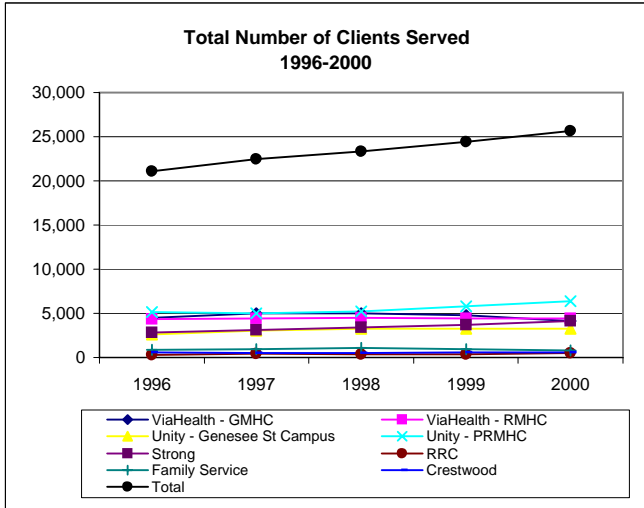
2000 Program Summary Report
Program: Clinic (OMH Code 2100)
Population: All Clients Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RMHC		Unity - PRMHC		Unity - Genesee St Campus		Strong		RRC		Family Service		Crestwood		Court Clinic		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	4,162	16.2	4,424	17.3	6,389	24.9	3,229	12.6	4,103	16.0	540	2.1	804	3.1	584	2.3	1,396	5.4	25,631	100.0
Total Number of Visits	37,819	16.2	37,086	15.9	55,080	23.7	29,062	12.5	47,365	20.3	5,971	2.6	5,202	2.2	11,761	5.1	3,494	1.5	232,840	100.0
Avg. Visits Per Client	9.1		8.4		8.6		9.0		11.5		11.1		6.5		20.1		2.5		9.1	
Mean Age	35.3		38.2		33.4		34.3		38.0		42.6		31.1		10.7		33.2		35.0	
Age																				
17 and under	797	19.1	1,028	23.2	1,367	21.4	788	24.4	676	16.5	1	0.2	229	28.5	562	96.2	50	3.6	5,498	21.5
18 - 21	191	4.6	201	4.5	474	7.4	106	3.3	205	5.0	13	2.4	27	3.4	19	3.3	184	13.2	1,420	5.5
22 - 35	1,009	24.2	775	17.5	1,666	26.1	754	23.4	1,091	26.6	162	30.0	181	22.5	2	0.3	575	41.2	6,215	24.2
36 - 49	1,379	33.1	1,164	26.3	1,885	29.5	985	30.5	1,138	27.7	233	43.1	275	34.2	0	0.0	502	36.0	7,561	29.5
50 - 64	616	14.8	710	16.0	717	11.2	416	12.9	527	12.8	91	16.9	79	9.8	0	0.0	79	5.7	3,235	12.6
65 and over	170	4.1	546	12.3	280	4.4	180	5.6	463	11.3	40	7.4	13	1.6	1	0.2	5	0.4	1,698	6.6
Unknown Missing	0	0.0	0	0.0	0	0.0	0	0.0	3	0.1	0	0.0	0	0.0	0	0.0	1	0.1	4	0.0
Sex																				
Male	2,036	48.9	1,825	41.3	2,894	45.3	1,350	41.8	1,752	42.7	266	49.3	336	41.8	334	57.2	1,043	74.7	11,836	46.2
Female	2,111	50.7	2,594	58.6	3,494	54.7	1,877	58.1	2,349	57.3	274	50.7	467	58.1	250	42.8	352	25.2	13,768	53.7
Unknown/Missing	15	0.4	5	0.1	1	0.0	2	0.1	2	0.0	0	0.0	1	0.1	0	0.0	1	0.1	27	0.1
SPMI/SED Status																				
SPMI/SED	1,184	28.4	953	21.5	1,066	16.7	520	16.1	1,308	31.9	195	36.1	79	9.8	53	9.1	269	19.3	5,627	22.0
Ethnicity																				
White	2,643	63.5	2,619	59.2	4,682	73.3	1,343	41.6	3,020	73.6	397	73.5	546	67.9	340	58.2	657	47.1	16,247	63.4
Black	1,068	25.7	921	20.8	1,031	16.1	1,312	40.6	762	18.6	111	20.6	155	19.3	157	26.9	578	41.4	6,095	23.8
Hispanic	203	4.9	675	15.3	496	7.8	376	11.6	196	4.8	18	3.3	22	2.7	39	6.7	106	7.6	2,131	8.3
Other	115	2.8	98	2.2	104	1.6	164	5.1	54	1.3	3	0.6	10	1.2	41	7.0	16	1.1	605	2.4
Unknown	133	3.2	111	2.5	76	1.2	34	1.1	71	1.7	11	2.0	71	8.8	7	1.2	39	2.8	553	2.2
Note: diagnosis data represents each client's most recent diagnosis only																				
Principal Diagnosis																				
Mood Disorders	1,341	32.2	1,717	38.8	870	13.6	148	4.6	1,170	28.5	155	28.7	156	19.4	18	3.1	193	13.8	5,768	22.5
Adjustment Disorders	842	20.2	481	10.9	510	8.0	108	3.3	354	8.6	29	5.4	223	27.7	71	12.2	48	3.4	2,666	10.4
Psychotic Disorders	415	10.0	692	15.6	420	6.6	72	2.2	624	15.2	26	4.8	17	2.1	2	0.3	85	6.1	2,353	9.2
Anxiety Disorders	231	5.6	406	9.2	544	8.5	67	2.1	216	5.3	43	8.0	64	8.0	6	1.0	23	1.6	1,600	6.2
Substance Abuse	13	0.3	17	0.4	692	10.8	275	8.5	62	1.5	6	1.1	16	2.0	0	0.0	332	23.8	1,413	5.5
Other	411	9.9	603	13.6	3,199	50.1	2,444	75.7	1,579	38.5	235	43.5	248	30.8	53	9.1	333	23.9	9,105	35.5
Missing	909	21.8	508	11.5	154	2.4	115	3.6	98	2.4	46	8.5	80	10.0	434	74.3	382	27.4	2,726	10.6

Service Trends: 1996 - 2000
Program: Clinic (OMH Code 2100)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RMHC	Unity - Genesee St	Unity - PRMHC	Strong	RRC	Family Service	Crestwood	Total	Court Clinic
1996	4,467	4,354	2,622	5,109	2,832	315	872	545	21,116	
1997	5,025	4,430	3,048	5,020	3,109	402	948	512	22,494	
1998	5,002	4,503	3,257	5,193	3,402	388	1,078	512	23,335	
1999	4,785	4,437	3,234	5,765	3,692	384	945	561	24,406	603
2000	4,162	4,442	3,229	6,389	4,103	540	804	584	25,631	1,396

Visits per Client	ViaHealth - GMHC	ViaHealth - RMHC	Unity - Genesee St Campus	Unity - PRMHC	Strong	RRC	Family Service	Crestwood	Total	Court Clinic
1996	9.96	8.29	9.98	8.44	13.30	11.22	8.83	16.45	9.83	
1997	9.06	7.98	9.61	8.65	13.63	9.71	7.86	19.41	9.66	
1998	9.12	7.51	9.13	8.74	13.19	9.67	6.81	20.32	9.47	
1999	9.32	7.52	8.82	8.72	12.86	10.44	6.67	20.02	9.31	2.28
2000	9.10	8.40	9.00	8.60	11.50	17.10	6.50	20.10	9.20	2.50



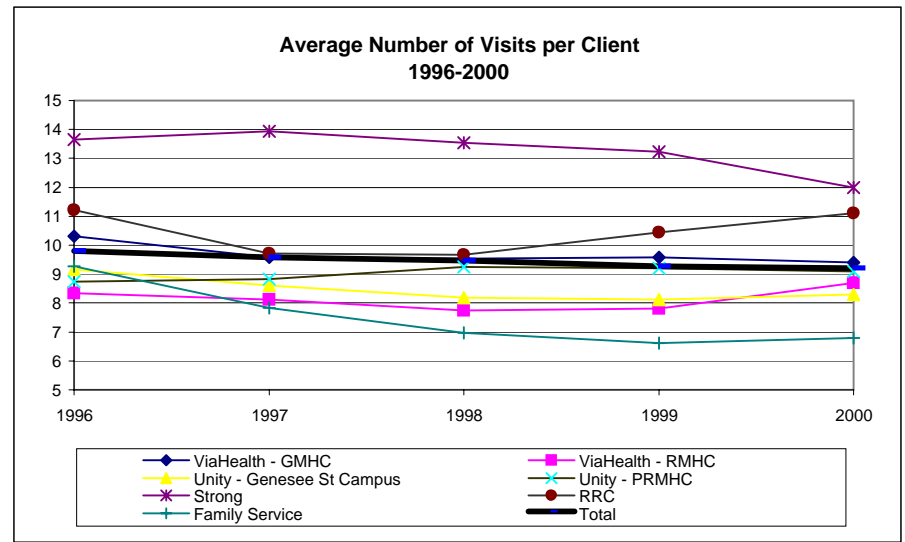
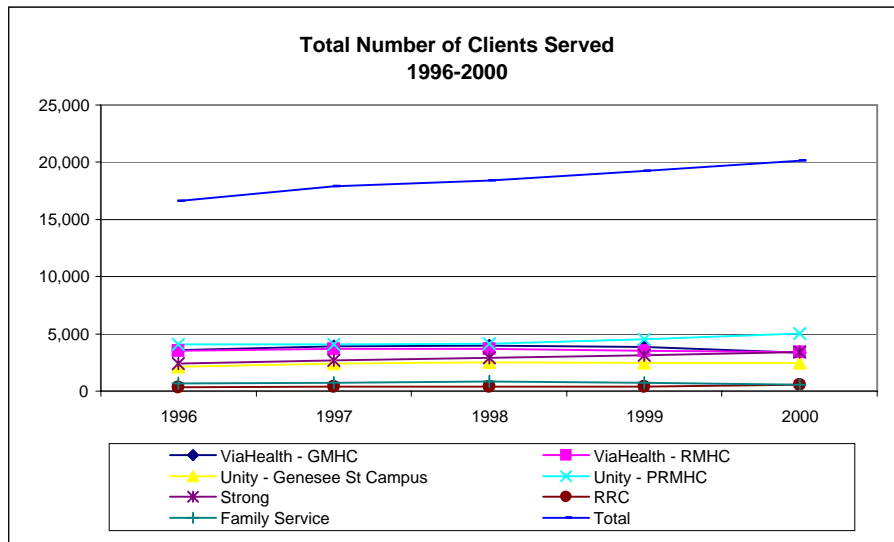
Data Notes: Principal Diagnosis is missing for a significant percentage of clients seen at the following clinics: Crestwood (74%), Court Clinic (24%), and GMHC (22%).

2000 Program Summary Report
Program: Clinic (OMH Code 2100)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RMHC		Unity - PRMHC		Unity - Genesee St Campus		Strong		RRC		Family Service		Court Clinic		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	3,365	16.7	3,396	16.9	5,022	25.0	2,441	12.1	3,427	17.0	539	2.7	575	2.9	1,346	6.7	20,111	100.0
Total Number of Visits	31,581	17.4	29,664	16.3	45,737	25.2	20,382	11.2	41,138	22.6	5,965	3.3	3,914	2.2	3,417	1.9	181,798	100.0
Avg. Visits Per Client	9.4		8.7		9.1		8.3		12.0		11.1		6.8		2.5		9.0	
Mean Age	40.9		46.3		39.2		41.9		43.3		42.6		39.1		33.8		41.5	
Age																		
18 - 21	191	5.7	201	5.9	474	9.4	106	4.3	205	6.0	13	2.4	27	4.7	184	13.7	1,401	7.0
22 - 35	1,009	30.0	775	22.8	1,666	33.2	754	30.9	1,091	31.8	162	30.1	181	31.5	575	42.7	6,213	30.9
36 - 49	1,379	41.0	1,164	34.3	1,885	37.5	985	40.4	1,138	33.2	233	43.2	275	47.8	502	37.3	7,561	37.6
50 - 64	616	18.3	710	20.9	717	14.3	416	17.0	527	15.4	91	16.9	79	13.7	79	5.9	3,235	16.1
65 and over	170	5.1	546	16.1	280	5.6	180	7.4	463	13.5	40	7.4	13	2.3	5	0.4	1,697	8.4
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	3	0.1	0	0.0	0	0.0	1	0.1	4	0.0
Sex																		
Male	1,553	46.2	1,218	35.9	2,105	41.9	868	35.6	1,340	39.1	266	49.4	220	38.3	1,000	74.3	8,570	42.6
Female	1,801	53.5	2,176	64.1	2,916	58.1	1,571	64.4	2,085	60.8	273	50.6	354	61.6	345	25.6	11,521	57.3
Unknown/Missing	11	0.3	2	0.1	1	0.0	2	0.1	2	0.1	0	0.0	1	0.2	1	0.1	20	0.1
SPMI Status																		
SPMI	1,022	30.4	749	22.1	906	18.0	331	13.6	1,121	32.7	195	36.2	67	11.7	261	19.4	4,652	23.1
Ethnicity																		
White	2,172	64.5	2,153	63.4	3,639	72.5	1,117	45.8	2,564	74.8	397	73.7	431	75.0	631	46.9	13,104	65.2
Black	842	25.0	638	18.8	851	16.9	902	37.0	601	17.5	110	20.4	86	15.0	560	41.6	4,590	22.8
Hispanic	163	4.8	474	14.0	400	8.0	258	10.6	168	4.9	18	3.3	11	1.9	102	7.6	1,594	7.9
Other	83	2.5	47	1.4	70	1.4	137	5.6	46	1.3	3	0.6	7	1.2	16	1.2	409	2.0
Unknown	105	3.1	84	2.5	62	1.2	27	1.1	48	1.4	11	2.0	40	7.0	37	2.7	414	2.1
Note: diagnosis data represents each client's most recent diagnosis only																		
Principal Diagnosis																		
Mood Disorders	1,292	38.4	1,572	46.3	814	16.2	136	5.6	1,113	32.5	155	28.8	143	24.9	193	14.3	5,418	26.9
Adjustment Disorders	620	18.4	247	7.3	288	5.7	41	1.7	295	8.6	29	5.4	132	23.0	46	3.4	1,698	8.4
Schizophrenia	414	12.3	680	20.0	411	8.2	70	2.9	624	18.2	26	4.8	17	3.0	84	6.2	2,326	11.6
Anxiety Disorders	208	6.2	339	10.0	470	9.4	53	2.2	171	5.0	43	8.0	53	9.2	23	1.7	1,360	6.8
Substance Abuse	13	0.4	16	0.5	645	12.8	266	10.9	62	1.8	6	1.1	14	2.4	324	24.1	1,346	6.7
Other	286	8.5	187	5.5	2,270	45.2	1,771	72.6	1,084	31.6	231	42.9	152	26.4	308	22.9	6,289	31.3
Missing	532	15.8	355	10.5	124	2.5	104	4.3	78	2.3	49	9.1	64	11.1	368	27.3	1,674	8.3

Service Trends: 1996 - 2000
Program: Clinic (OMH Code 2100)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RMHC	Unity - Genesee St Campus	Unity - PRMHC	Strong	RRC	Family Service	Total	Court Clinic
1996	3,565	3,532	2,117	4,064	2,387	315	653	16,633	
1997	3,892	3,665	2,379	4,095	2,659	402	714	17,896	
1998	3,964	3,680	2,515	4,135	2,905	388	821	18,408	
1999	3,887	3,536	2,460	4,546	3,127	384	709	19,226	577
2000	3,365	3,396	2,441	5,022	3,426	539	575	20,111	1,346
Visits per Client	ViaHealth - GMHC	ViaHealth - RMHC	Unity - Genesee St Campus	Unity - PRMHC	Strong	RRC	Family Service	Total	Court Clinic
1996	10.32	8.33	9.16	8.73	13.66	11.22	9.26	9.81	
1997	9.59	8.12	8.61	8.83	13.93	9.71	7.84	9.57	
1998	9.53	7.75	8.19	9.25	13.55	9.67	6.96	9.46	
1999	9.59	7.82	8.12	9.21	13.24	10.44	6.62	9.28	2.32
2000	9.4	8.7	8.3	9.1	12.0	11.1	6.8	9.2	2.5



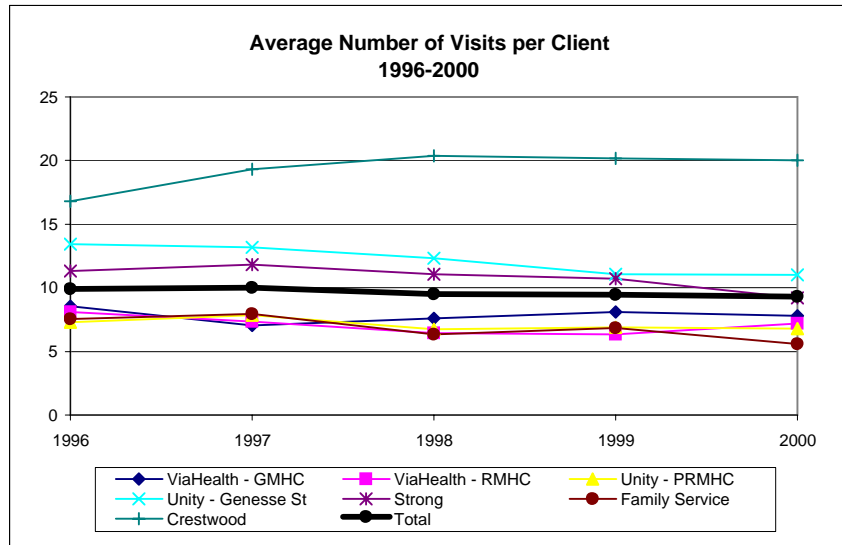
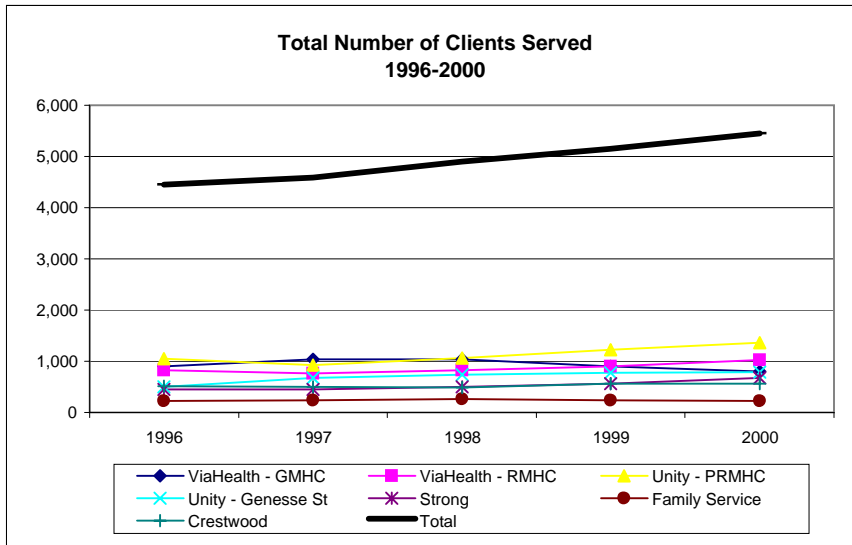
Data Notes: Principal Diagnosis is missing for a substantial percentage of clients seen at Court Clinic (27%) and GMHC (16%). Court Clinic data are incomplete.

2000 Program Summary Report
Program: Clinic (OMH Code 2100)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RMHC		Unity - PRMHC		Unity - Genesee St Campus		Strong		Family Service		Crestwood		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	797	14.6	1,028	18.8	1,367	25.0	788	14.4	676	12.4	229	4.2	584	10.7	5,469	100.0
Total Number of Visits	6,238	12.2	7,422	14.6	9,343	18.3	8,680	17.0	6,227	12.2	1,288	2.5	11,761	23.1	50,959	100.0
Avg. Visits Per Client	7.8		7.2		6.8		11.0		9.2		5.6		20.1		9.3	
Mean Age	11.5		11.5		12.3		10.7		11.1		10.9		10.7		11.4	
Age																
1 - 7	128	16.1	157	15.3	164	12.0	146	18.5	145	21.4	46	20.1	130	22.3	916	16.7
8 - 10	188	23.6	254	24.7	256	18.7	232	29.4	140	20.7	53	23.1	171	29.3	1,294	23.7
11 - 12	131	16.4	171	16.6	228	16.7	169	21.4	120	17.8	45	19.7	98	16.8	962	17.6
13 - 15	231	29.0	273	26.6	409	29.9	171	21.7	166	24.6	63	27.5	118	20.2	1,431	26.2
16 - 17	119	14.9	173	16.8	310	22.7	70	8.9	105	15.5	22	9.6	67	11.5	866	15.8
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex																
Male	483	60.6	607	59.0	789	57.7	482	61.2	412	60.9	116	50.7	333	57.0	3,222	58.9
Female	310	38.9	418	40.7	578	42.3	306	38.8	264	39.1	113	49.3	251	43.0	2,240	41.0
Unknown/Missing	4	0.5	3	0.3	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	7	0.1
SED Status																
SED	162	20.3	204	19.8	160	11.7	189	24.0	187	27.7	12	5.2	48	8.2	962	17.6
Ethnicity																
White	471	59.1	466	45.3	1,043	76.3	226	28.7	456	67.5	115	50.2	340	58.2	3,117	57.0
Black	226	28.4	283	27.5	180	13.2	410	52.0	161	23.8	69	30.1	160	27.4	1,489	27.2
Hispanic	40	5.0	201	19.6	96	7.0	118	15.0	28	4.1	11	4.8	39	6.7	533	9.7
Other	32	4.0	51	5.0	34	2.5	27	3.4	8	1.2	3	1.3	39	6.7	194	3.5
Unknown	28	3.5	27	2.6	14	1.0	7	0.9	23	3.4	31	13.5	6	1.0	136	2.5
Note: diagnosis data represents each client's most recent diagnosis only																
Principal Diagnosis																
Mood Disorders	49	6.1	145	14.1	53	3.9	12	1.5	56	8.3	13	5.7	18	3.1	346	6.3
Adjustment Disorders	222	27.9	234	22.8	222	16.2	67	8.5	59	8.7	91	39.7	71	12.2	966	17.7
Anxiety Disorders	23	2.9	76	7.4	74	5.4	14	1.8	46	6.8	14	6.1	2	0.3	249	4.6
ADHD / Disruptive Behavior Disorders	97	12.2	233	22.7	432	31.6	110	14.0	123	18.2	63	27.5	6	1.0	1,064	19.5
Pervasive Developmental Disorders	0	0.0	1	0.1	11	0.8	0	0.0	14	2.1	1	0.4	0	0.0	27	0.5
Other	18	2.3	180	17.5	545	39.9	574	72.8	346	51.2	26	11.4	53	9.1	1,742	31.9
Missing	388	48.7	159	15.5	30	2.2	11	1.4	32	4.7	21	9.2	434	74.3	1,075	19.7

Service Trends: 1996 - 2000
Program: Clinic (OMH Code 2100)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RMHC	Unity - PRMHC	Unity - Genesse St	Strong	Family Service	Crestwood	Total
1996	902	822	1,045	505	445	219	518	4,456
1997	1,043	765	925	669	450	234	497	4,583
1998	1,038	823	1,058	742	497	257	491	4,906
1999	898	901	1,219	774	565	236	561	5,154
2000	797	1,028	1,367	788	677	229	562	5,448
Visits Per Client	ViaHealth - GMHC	ViaHealth - RMHC	Unity - PRMHC	Unity - Genesse St	Strong	Family Service	Crestwood	Total
1996	8.57	8.10	7.31	13.41	11.33	7.57	16.81	9.92
1997	7.02	7.33	7.87	13.18	11.84	7.94	19.32	9.99
1998	7.58	6.43	6.75	12.33	11.05	6.32	20.39	9.50
1999	8.11	6.33	6.90	11.06	10.73	6.83	20.19	9.46
2000	7.80	7.20	6.80	11.00	9.20	5.60	20.00	9.30



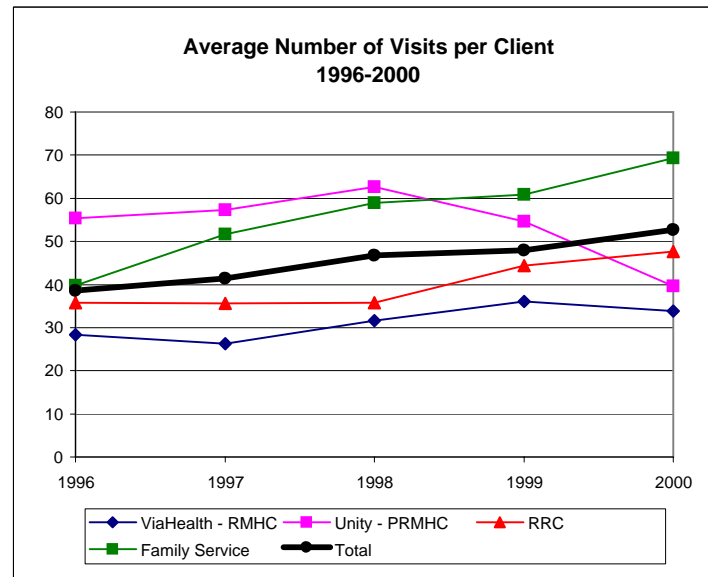
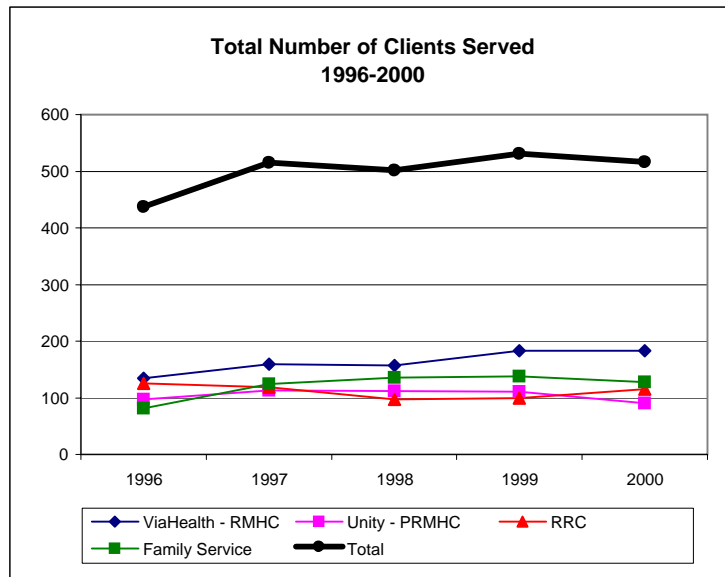
Data Notes: Principal Diagnosis is missing for 75% of clients seen at Crestwood and 49% of clients seen at GMHC.

2000 Program Summary Report
Program: Intensive Psychiatric Rehabilitation Treatment (OMH Code 2320)
Population: All Clients Who Received Services in Calendar Year 2000

Category	ViaHealth - RMHC		Unity - PRMHC		RRC		Family Service		Total	
	N	%	N	%	N	%	N	%	N	%
Clients served	183	35.5	90	17.4	115	22.3	128	24.8	516	100.0
Total Number of Visits	6,207	25.7	3,566	14.8	5,476	22.7	8,876	36.8	24,125	100.0
Avg. Visits Per Client	33.9		39.6		47.6		69.3		46.8	
Mean Age	40.9		38.1		41.3		41.2		40.6	
Age										
18 - 21	8	4.4	2	2.2	2	1.7	2	1.6	14	2.7
22 - 35	57	31.1	33	36.7	32	27.8	27	21.1	149	28.9
36 - 49	81	44.3	46	51.1	55	47.8	74	57.8	256	49.6
50 - 64	32	17.5	9	10.0	26	22.6	24	18.8	91	17.6
65 and over	5	2.7	0	0.0	0	0.0	1	0.8	6	1.2
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex										
Male	66	36.1	40	44.4	57	49.6	32	25.0	195	37.8
Female	117	63.9	50	55.6	58	50.4	96	75.0	321	62.2
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SPMI Status										
SPMI	68	37.2	55	61.1	66	57.4	78	60.9	267	51.7
Ethnicity										
White	103	56.3	63	70.0	95	82.6	84	65.6	345	66.9
Black	49	26.8	11	12.2	14	12.2	33	25.8	107	20.7
Hispanic	21	11.5	8	8.9	1	0.9	2	1.6	32	6.2
Other	3	1.6	1	1.1	0	0.0	1	0.8	5	1.0
Unknown	7	3.8	7	7.8	5	4.3	8	6.3	27	5.2
Note: diagnosis data represents each client's most recent diagnosis only										
Principal Diagnosis										
Mood Disorders	78	42.6	27	30.0	57	49.6	77	60.2	239	46.3
Adjustment Disorders	1	0.5	0	0.0	2	1.7	4	3.1	7	1.4
Schizophrenia	32	17.5	23	25.6	18	15.7	21	16.4	94	18.2
Anxiety Disorders	6	3.3	10	11.1	4	3.5	14	10.9	34	6.6
Substance Abuse	0	0.0	5	5.6	1	0.9	0	0.0	6	1.2
Other	24	13.1	25	27.8	32	27.8	9	7.0	90	17.4
Missing	42	23.0	0	0.0	1	0.9	3	2.3	46	8.9

1996 - 2000 Trended Data
Program: Intensive Psychiatric Rehabilitation Treatment (OMH Code 2320)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - RMHC	Unity - PRMHC	RRC	Family Service	Total
1996	134	97	125	81	437
1997	159	113	119	124	515
1998	157	112	97	136	502
1999	183	111	99	138	531
2000	183	90	115	128	516
Visits per Client	ViaHealth - RMHC	Unity - PRMHC	RRC	Family Service	Total
1996	28.33	55.35	35.74	39.79	38.57
1997	26.34	57.24	35.62	51.69	41.37
1998	31.63	62.66	35.75	58.89	46.74
1999	36.07	54.65	44.36	60.83	47.93
2000	33.9	39.6	47.6	69.3	52.7



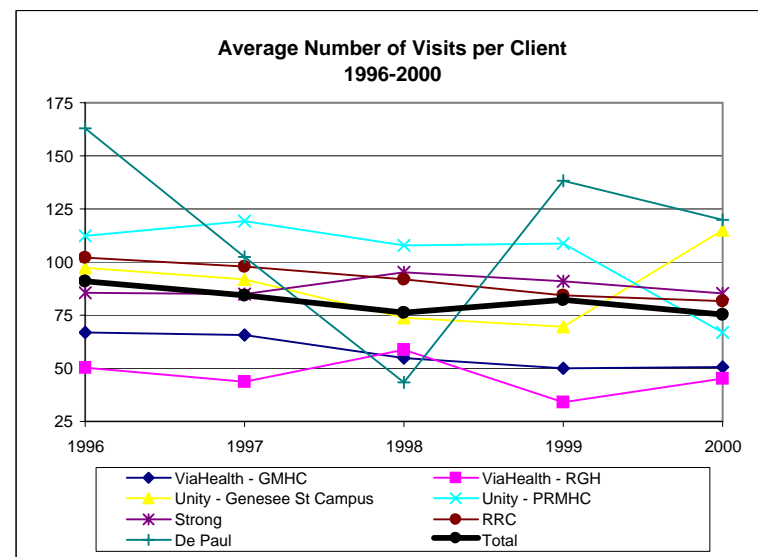
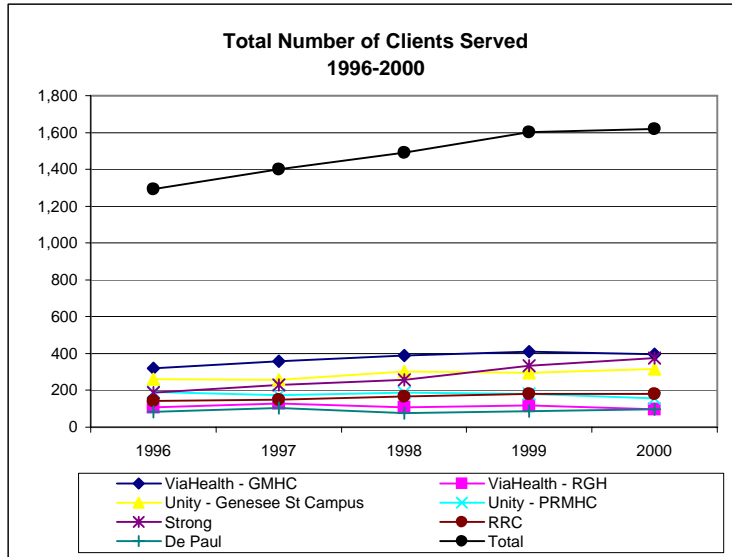
Data Notes: Principal Diagnosis is missing for 23% of RMHC clients.

2000 Program Summary Report
Program: Continuing Day Treatment (OMH Code 1310)
Population: All Clients Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RGH		Unity - PRMHC		Unity - Genesee St Campus		Strong		RRC		DePaul		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	396	24.4	98	6.0	157	9.7	315	19.4	377	23.3	182	11.2	96	5.9	1,621	100.0
Total Number of Visits	20,030	16.4	4,437	3.6	18,075	14.8	21,084	17.3	32,101	26.3	14,847	12.2	11,511	9.4	122,085	100.0
Avg. Visits Per Client	50.6		45.3		115.1		66.9		85.1		81.6		119.9		75.3	
Mean Age	38.9		42.3		46.8		39.6		39.4		57.1		39.6		42.2	
Age																
17 and under	1	0.3	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	0.1
18 - 21	14	3.5	3	3.1	1	0.6	9	2.9	20	5.3	5	2.7	7	7.3	59	3.6
22 - 35	126	31.8	26	26.5	25	15.9	102	32.4	116	30.8	26	14.3	27	28.1	448	27.6
36 - 49	208	52.5	42	42.9	72	45.9	157	49.8	170	45.1	33	18.1	45	46.9	727	44.8
50 - 64	47	11.9	24	24.5	46	29.3	43	13.7	67	17.8	44	24.2	16	16.7	287	17.7
65 and over	0	0.0	3	3.1	13	8.3	4	1.3	4	1.1	74	40.7	1	1.0	99	6.1
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex																
Male	198	50.0	32	32.7	82	52.2	150	47.6	216	57.3	65	35.7	51	53.1	794	49.0
Female	198	50.0	66	67.3	75	47.8	165	52.4	161	42.7	117	64.3	45	46.9	827	51.0
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SPMI Status																
SPMI	286	72.2	56	57.1	133	84.7	132	41.9	342	90.7	105	57.7	82	85.4	1,136	70.1
Ethnicity																
White	222	56.1	72	73.5	108	68.8	135	42.9	233	61.8	143	78.6	59	61.5	972	60.0
Black	134	33.8	23	23.5	37	23.6	154	48.9	118	31.3	27	14.8	7	7.3	500	30.8
Hispanic	28	7.1	3	3.1	3	1.9	11	3.5	11	2.9	8	4.4	4	4.2	68	4.2
Other	4	1.0	0	0.0	2	1.3	2	0.6	1	0.3	1	0.5	0	0.0	10	0.6
Unknown	8	2.0	0	0.0	7	4.5	13	4.1	14	3.7	3	1.6	26	27.1	71	4.4
Note: diagnosis data represents each client's most recent diagnosis only																
Principal Diagnosis																
Mood Disorders	195	49.2	21	21.4	20	12.7	46	14.6	71	18.8	76	41.8	0	0.0	429	26.5
Adjustment Disorders	1	0.3	0	0.0	0	0.0	3	1.0	0	0.0	0	0.0	0	0.0	4	0.2
Schizophrenia	90	22.7	13	13.3	106	67.5	45	14.3	304	80.6	57	31.3	0	0.0	615	37.9
Anxiety Disorders	22	5.6	3	3.1	4	2.5	8	2.5	0	0.0	5	2.7	0	0.0	42	2.6
Substance Abuse	1	0.3	0	0.0	6	3.8	76	24.1	0	0.0	0	0.0	0	0.0	83	5.1
Other	5	1.3	5	5.1	21	13.4	134	42.5	2	0.5	41	22.5	0	0.0	208	12.8
Missing	82	20.7	56	57.1	0	0.0	3	1.0	0	0.0	3	1.6	96	100.0	240	14.8

1996-2000 Trended Data
Program: Continuing Day Treatment (OMH Code 1310)
Population: All Clients Who Received Services in Calendar Year 2000

	ViaHealth - GMHC	ViaHealth - RGH	Unity - Genesee St Campus	Unity - PRMHC	Strong	RRC	De Paul	Total
Clients Served								
1996	321	106	261	191	187	144	82	1,292
1997	357	129	258	175	229	151	103	1,402
1998	390	106	304	189	258	167	77	1,491
1999	409	119	295	179	334	179	88	1,603
2000	396	98	315	157	377	182	96	1,621
Visits per Client								
1996	66.92	50.43	97.20	112.26	85.55	101.99	162.88	91.08
1997	65.70	43.74	91.75	119.33	84.98	97.75	102.29	84.46
1998	54.75	58.78	73.72	107.75	95.06	91.85	43.47	76.17
1999	49.99	34.18	69.47	108.67	90.92	84.30	138.24	82.30
2000	50.6	45.3	115.1	66.9	85.1	81.6	119.9	75.3



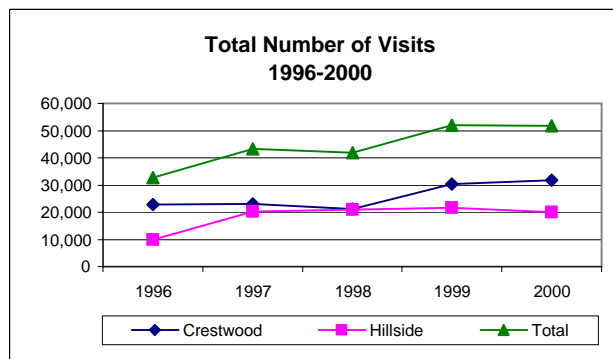
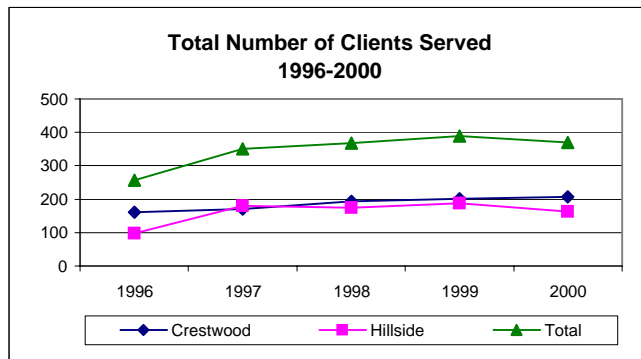
Data Notes: Principal Diagnosis is missing 21% for GMHC, 57% for RGH and 100% for DePaul. DePaul's ethnicity is unknown for 27% of clients served.

2000 Program Summary Report
Program: Day Treatment (OMH Code 0200)
Population: Children & Youth (<22 years) Who Received Services in Calendar Year 2000

Category	Crestwood		Hillside		Total	
	N	%	N	%	N	%
Clients served	207	56.1	162	43.9	369	100.0
Total Number of Visits	31,865	61.5	19,971	38.5	51,836	100.0
Avg. Visits Per Client	153.9		123.3		140.5	
Mean Age	9.5		13.6		11.3	
Age						
1 - 7	47	22.7	2	1.2	49	13.3
8 - 10	72	34.8	21	13.0	93	25.2
11 - 12	61	29.5	35	21.6	96	26.0
13 - 15	27	13.0	59	36.4	86	23.3
16 - 17	0	0.0	36	22.2	36	9.8
18+	0	0.0	9	5.6	9	2.4
Unknown/Missing	0	0.0	0	0.0	0	0.0
Sex						
Male	167	80.7	117	72.2	284	77.0
Female	40	19.3	45	27.8	85	23.0
Unknown/Missing	0	0.0	0	0.0	0	0.0
SED Status						
SED	58	28.0	149	92.0	207	56.1
Ethnicity						
White	85	41.1	94	58.0	179	48.5
Black	96	46.4	47	29.0	143	38.8
Hispanic	10	4.8	13	8.0	23	6.2
Other	13	6.3	4	2.5	17	4.6
Unknown	3	1.4	4	2.5	7	1.9
Note: diagnosis data represents each client's most recent diagnosis only						
Principal Diagnosis						
Mood Disorders	4	1.9	26	16.0	30	8.1
Adjustment Disorders	3	1.4	3	1.9	6	1.6
Anxiety Disorders	3	1.4	15	9.3	18	4.9
ADHD / Disruptive Behavior Disorders	37	17.9	109	67.3	146	39.6
Pervasive Developmental Disorders	1	0.5	1	0.6	2	0.5
Other	3	1.4	8	4.9	11	3.0
Missing	156	75.4	0	0.0	156	42.3

Service Trends: 1996 - 2000
Program: Day Treatment (OMH Code 0200)
Population: Children & Youth (<22 years) Who Received Services in Calendar Year 2000

Clients Served	Crestwood	Hillside	Total
1996	160	97	257
1997	170	180	350
1998	193	174	367
1999	201	187	388
2000	207	162	369
Total Visits	Crestwood	Hillside	Total
1996	22,732	9,916	32,648
1997	23,123	20,259	43,382
1998	21,102	20,863	41,965
1999	30,334	21,699	52,033
2000	31,865	19,971	51,836
Visits Per Client	Crestwood	Hillside	Total
1996	142.10	102.20	127.00
1997	136.00	112.60	123.90
1998	109.30	119.90	114.30
1999	150.90	116.00	134.10
2000	153.90	123.30	140.50



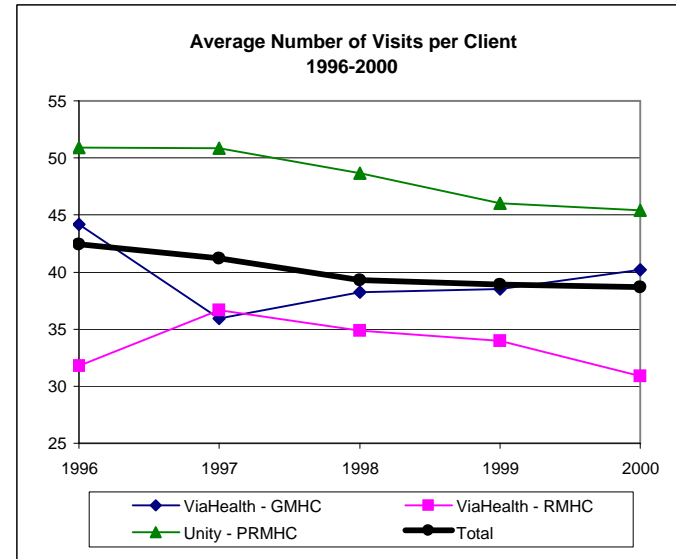
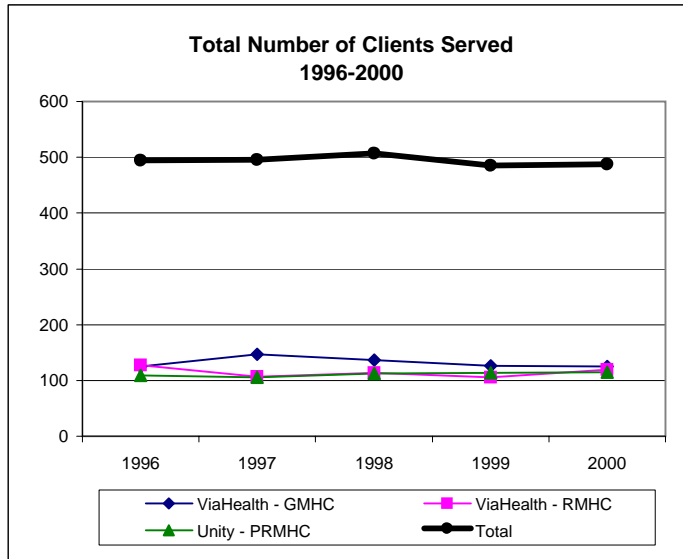
Data Notes: Principal Diagnosis is missing for 75% of clients seen at Crestwood. In some instances clients over 18 may be seen in these programs (as shown in the age distribution on the previous page).

2000 Program Summary Report
Program: Intensive Case Management (OMH Code 1810)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RMHC		Unity - PRMHC		Strong		Total	
	N	%	N	%	N	%	N	%	N	%
Clients served	125	25.6	119	24.4	115	23.6	129	26.4	488	100.0
Total Number of Visits	5,030	26.6	3,683	19.5	5,223	27.6	4,970	26.3	18,906	100.0
Avg. Visits Per Client	40.2		30.9		45.4		38.5		38.7	
Mean Age	43.2		43.3		40.8		42.7		42.5	
Age										
18 - 21	4	3.2	3	2.5	3	2.6	4	3.1	14	2.9
22 - 35	33	26.4	28	23.5	38	33.0	27	20.9	126	25.8
36 - 49	53	42.4	55	46.2	49	42.6	62	48.1	219	44.9
50 - 64	28	22.4	27	22.7	19	16.5	33	25.6	107	21.9
65 and over	7	5.6	6	5.0	6	5.2	3	2.3	22	4.5
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex										
Male	60	48.0	61	51.3	65	56.5	54	41.9	240	49.2
Female	64	51.2	58	48.7	50	43.5	75	58.1	247	50.6
Unknown/Missing	1	0.8	0	0.0	0	0.0	0	0.0	1	0.2
SPMI Status										
SPMI	109	87.2	91	76.5	84	73.0	107	82.9	391	80.1
Ethnicity										
White	80	64.0	60	50.4	72	62.6	77	59.7	289	59.2
Black	33	26.4	47	39.5	32	27.8	49	38.0	161	33.0
Hispanic	4	3.2	6	5.0	5	4.3	0	0.0	15	3.1
Other	3	2.4	1	0.8	1	0.9	1	0.8	6	1.2
Unknown	5	4.0	5	4.2	5	4.3	2	1.6	17	3.5
Note: diagnosis data represents each client's most recent diagnosis only										
Principal Diagnosis										
Mood Disorders	30	24.0	20	16.8	16	13.9	21	16.3	87	17.8
Adjustment Disorders	0	0.0	1	0.8	0	0.0	0	0.0	1	0.2
Schizophrenia	65	52.0	87	73.1	83	72.2	52	40.3	287	58.8
Anxiety Disorders	3	2.4	1	0.8	2	1.7	0	0.0	6	1.2
Substance Abuse	1	0.8	0	0.0	2	1.7	0	0.0	3	0.6
Other	3	2.4	9	7.6	12	10.4	56	43.4	80	16.4
Missing	23	18.4	1	0.8	0	0.0	0	0.0	24	4.9

Service Trends: 1996 - 2000
Program: Intensive Case Management (OMH Code 1810)
Population: Adults (>=18 years) Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RMHC	Unity - PRMHC	Total
1996	125	127	109	494
1997	147	107	105	496
1998	137	114	113	507
1999	126	106	114	485
2000	125	119	115	488
Visits per Client	ViaHealth - GMHC	ViaHealth - RMHC	Unity - PRMHC	Total
1996	44.17	31.78	50.90	42.42
1997	35.93	36.69	50.84	41.21
1998	38.25	34.88	48.69	39.30
1999	38.54	33.99	46.01	38.90
2000	40.2	30.9	45.4	38.7



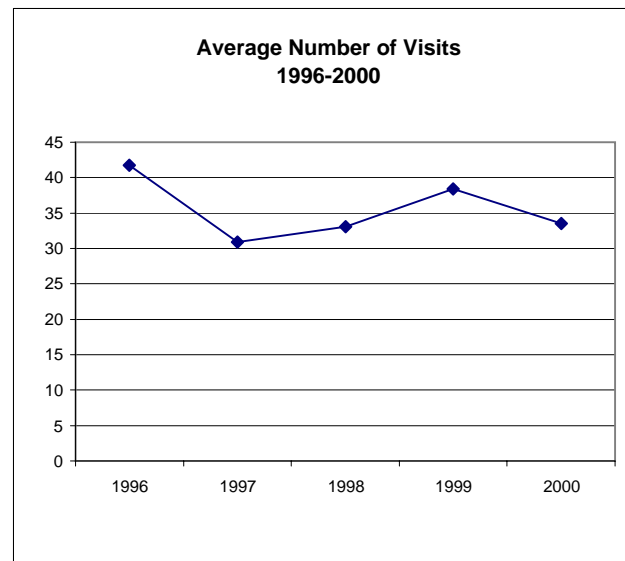
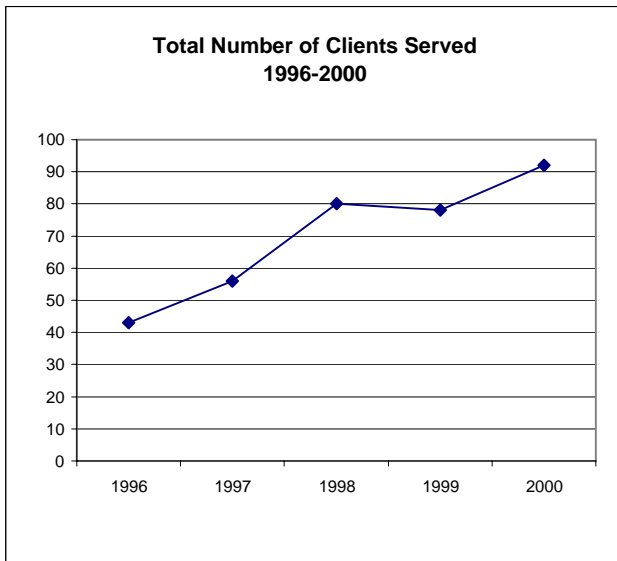
Data Notes: Principal Diagnosis is missing for 18% of GMHC clients.

2000 Program Summary Report
Program: Intensive Case Management (OMH Code 1810)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Category	St. Joseph's Villa	
	N	%
Clients served	92	
Total Number of Visits	3,080	
Avg. Visits Per Client	33.5	
Mean Age	13.0	
Age		
1 - 7	7	7.6
8 - 10	15	16.3
11 - 12	17	18.5
13 - 15	23	25.0
16 - 17	27	29.3
18+	3	3.3
Unknown/Missing	0	0.0
Sex		
Male	65	70.7
Female	27	29.3
Unknown/Missing	0	0.0
SED Status		
SED	79	85.9
Ethnicity		
White	49	53.3
Black	25	27.2
Hispanic	11	12.0
Other	7	7.6
Unknown	0	0.0
Note: diagnosis data represents each client's most recent diagnosis only		
Principal Diagnosis		
Mood Disorders	19	20.7
Adjustment Disorders	5	5.4
Anxiety Disorders	9	9.8
ADHD / Disruptive Behavior Disorders	50	54.3
Pervasive Developmental Disorders	0	0.0
Other	9	9.8
Missing	0	0.0

Service Trends: 1996 - 2000
Program: Intensive Case Management (OMH Code 1810)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Clients Served	St. Joseph's
1996	43
1997	56
1998	80
1999	78
2000	92
Visits Per Client	St. Joseph's
1996	41.7
1997	30.9
1998	33.0
1999	38.4
2000	33.5



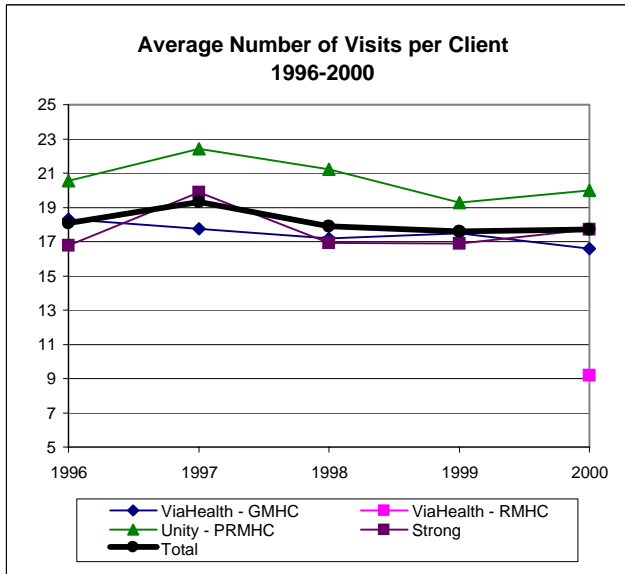
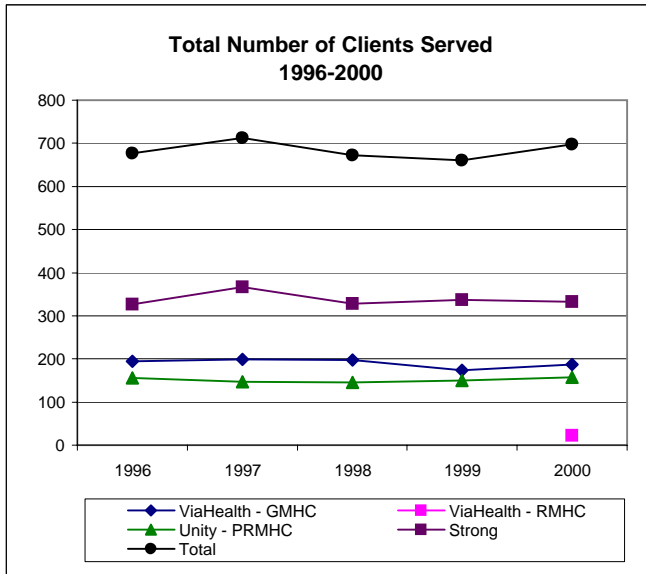
Data Notes: None.

2000 Program Summary Report
Program: Supportive Case Management (OMH Code 6810)
Population: All Clients Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RMHC		Unity - PRMHC		Strong		Total	
	N	%	N	%	N	%	N	%	N	%
Clients served	187	26.8	22	3.2	157	22.5	332	47.6	698	100.0
Total Number of Visits	3,099	25.2	203	1.6	3,142	25.5	5,877	47.7	12,321	100.0
Avg. Visits Per Client	16.6		9.2		20.0		17.7		17.7	
Mean Age	45.8		45.0		46.0		41.9		44.0	
Age										
18 - 21	4	2.1	1	4.5	2	1.3	13	3.9	20	2.9
22 - 35	42	22.5	4	18.2	24	15.3	81	24.4	151	21.6
36 - 49	71	38.0	11	50.0	75	47.8	157	47.3	314	45.0
50 - 64	52	27.8	4	18.2	46	29.3	67	20.2	169	24.2
65 and over	18	9.6	2	9.1	10	6.4	14	4.2	44	6.3
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex										
Male	64	34.2	6	27.3	66	42.0	156	47.0	292	41.8
Female	123	65.8	16	72.7	91	58.0	176	53.0	406	58.2
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SPMI Status										
SPMI	130	69.5	12	54.5	91	58.0	247	74.4	480	68.8
Ethnicity										
White	130	69.5	13	59.1	103	65.6	215	64.8	461	66.0
Black	44	23.5	5	22.7	40	25.5	87	26.2	176	25.2
Hispanic	6	3.2	2	9.1	10	6.4	21	6.3	39	5.6
Other	1	0.5	1	4.5	2	1.3	1	0.3	5	0.7
Unknown	6	3.2	1	4.5	2	1.3	8	2.4	17	2.4
Note: diagnosis data represents each client's most recent diagnosis only										
Principal Diagnosis										
Mood Disorders	77	41.2	10	45.5	34	21.7	48	14.5	169	24.2
Adjustment Disorders	0	0.0	0	0.0	0	0.0	1	0.3	1	0.1
Schizophrenia	74	39.6	8	36.4	74	47.1	34	10.2	190	27.2
Anxiety Disorders	11	5.9	1	4.5	10	6.4	5	1.5	27	3.9
Substance Abuse	0	0.0	0	0.0	6	3.8	0	0.0	6	0.9
Other	7	3.7	3	13.6	33	21.0	244	73.5	287	41.1
Missing	18	9.6	0	0.0	0	0.0	0	0.0	18	2.6

Service Trends: 1996 - 2000
Program: Supportive Case Management (OMH Code 6810)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RMHC	Unity - PRMHC	Strong	Total
1996	194		156	327	677
1997	199		147	366	712
1998	198		146	328	672
1999	173		150	337	660
2000	187	22	157	332	698
Visits per Client	ViaHealth - GMHC	ViaHealth - RMHC	Unity - PRMHC	Strong	Total
1996	18.31		20.54	16.76	18.10
1997	17.76		22.42	19.87	19.30
1998	17.20		21.22	16.93	17.90
1999	17.50		19.29	16.87	17.60
2000	16.6	9.2	20.0	17.7	17.7



Data Notes: Principal Diagnosis is missing for 10% of clients seen at GMHC.

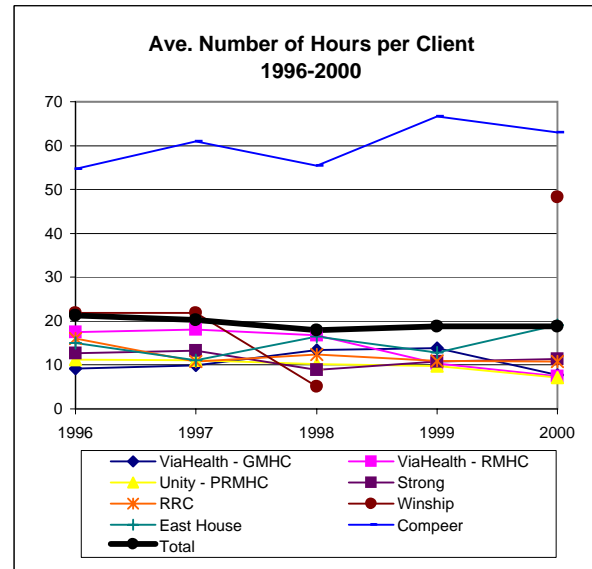
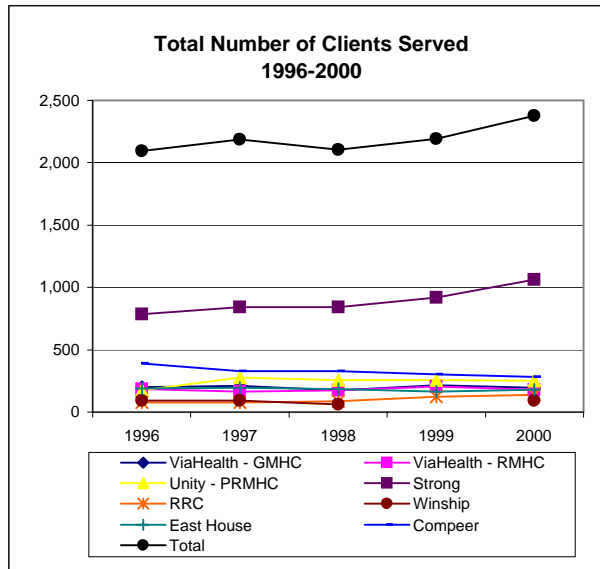
2000 Program Summary Report
Program: CSS Case Management (OMH Code 0810)
Population: All Clients Who Received Services in Calendar Year 2000

Category	ViaHealth - GMHC		ViaHealth - RMHC		Unity - PRMHC		Strong		RRC		Winship		East House		Compeer		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	194	8.0	178	7.4	249	10.3	1,061	44.0	141	5.8	91	3.8	178	7.4	284	11.8	2,376	100.0
Total Number of Hours	1,485	3.4	1,325	3.0	1,776	4.0	12,106	27.5	1,519	3.4	4,397	10.0	3,406	7.7	18,016	40.9	44,781	100.0
Avg. Hours Per Client	7.7		7.4		7.1		11.4		10.8		48.3		19.1		63.0		18.8	
Mean Age	44.7		44.2		42.7		42.6		51.1		40.2		39.9		46.4		43.6	
Age																		
17 and under	0	0.0	0	0.0	0	0.0	1	0.1	0	0.0	0	0.0	0	0.0	9	3.2	10	0.4
18 - 21	4	2.1	5	2.8	6	2.4	34	3.2	0	0.0	3	3.3	7	3.9	11	3.9	70	2.9
22 - 35	37	19.1	38	21.3	70	28.1	290	27.3	27	19.1	22	24.2	52	29.2	51	18.0	588	24.5
36 - 49	86	44.3	82	46.1	107	43.0	439	41.4	46	32.6	54	59.3	92	51.7	91	32.0	994	42.2
50 - 64	55	28.4	42	23.6	57	22.9	239	22.5	36	25.5	12	13.2	26	14.6	79	27.8	548	23.0
65 and over	12	6.2	11	6.2	9	3.6	58	5.5	32	22.7	0	0.0	1	0.6	43	15.1	166	6.9
Unknown Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex																		
Male	78	40.2	68	38.2	96	38.6	532	50.1	57	40.4	52	57.1	111	62.4	112	39.4	1,103	46.8
Female	116	59.8	109	61.2	153	61.4	528	49.8	84	59.6	39	42.9	67	37.6	172	60.6	1,272	53.1
Unknown/Missing	0	0.0	1	0.6	0	0.0	1	0.1	0	0.0	0	0.0	0	0.0	0	0.0	1	0.1
SPMI Status																		
SPMI	98	50.5	96	53.9	120	48.2	768	72.4	78	55.3	80	87.9	175	98.3	201	70.8	1,546	68.5
Ethnicity																		
White	130	67.0	80	44.9	193	77.5	689	64.9	106	75.2	39	42.9	140	78.7	243	85.6	1,622	68.1
Black	50	25.8	69	38.8	41	16.5	272	25.6	26	18.4	18	19.8	30	16.9	28	9.9	538	22.4
Hispanic	9	4.6	15	8.4	6	2.4	71	6.7	5	3.5	3	3.3	6	3.4	8	2.8	124	5.2
Other	2	1.0	6	3.4	3	1.2	8	0.8	1	0.7	0	0.0	1	0.6	3	1.1	33	1.0
Unknown	3	1.5	8	4.5	6	2.4	21	2.0	3	2.1	31	34.1	1	0.6	2	0.7	59	3.3
Note: diagnosis data represents each client's most recent diagnosis only																		
Principal Diagnosis																		
Mood Disorders	42	21.6	58	32.6	69	27.7	304	28.7	42	29.8	0	0.0	45	25.3	0	0.0	560	23.4
Adjustment Disorders	5	2.6	4	2.2	2	0.8	13	1.2	0	0.0	0	0.0	0	0.0	0	0.0	24	1.0
Psychotic Disorders	27	13.9	101	56.7	72	28.9	553	52.1	25	17.7	0	0.0	100	56.2	0	0.0	878	37.4
Anxiety Disorders	3	1.5	5	2.8	21	8.4	19	1.8	13	9.2	0	0.0	0	0.0	0	0.0	61	2.6
Substance Abuse	0	0.0	0	0.0	15	6.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	15	0.7
Other	6	3.1	8	4.5	61	24.5	171	16.1	57	40.4	0	0.0	2	1.1	0	0.0	305	12.8
Missing	111	57.2	2	1.1	9	3.6	1	0.1	4	2.8	91	100.0	31	17.4	284	100.0	533	22.3

Service Trends: 1996 - 2000
Program: CSS Case Management (OMH Code 0810)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	ViaHealth - GMHC	ViaHealth - RMHC	Unity - PRMHC	Strong	RRC	Winship	East House	Compeer	Total
1996	199	183	176	786	76	94	191	392	2,097
1997	211	165	275	842	76	90	196	330	2,185
1998	177	174	255	842	86	63	184	326	2,107
1999	218	205	258	921	124	165	165	301	2,192
2000	194	178	249	1,061	141	91	178	284	2,376

Hours per Client	ViaHealth - GMHC	ViaHealth - RMHC	Unity - PRMHC	Strong	RRC	Winship	East House	Compeer	Total
1996	9.12	17.52	11.28	12.73	16.04	21.90	14.98	54.64	21.30
1997	9.95	18.02	11.15	13.32	10.75	21.90	11.13	60.99	20.30
1998	13.36	16.79	10.27	8.91	12.35	5.10	16.47	55.37	17.97
1999	13.80	10.37	9.81	10.84	10.97	12.86	12.86	66.64	18.79
2000	7.7	7.4	7.1	11.4	10.8	48.3	19.1	63.0	18.8



Data Notes: Principal Diagnosis is missing for 57% of clients seen at GMHC and 100% of clients receiving services at Winship.

Service Trends: 1996 - 2000
Program: Supported Housing Case Management (OMH Code 0812)
Population: All Clients Who Received Services in Calendar Year 2000

Category	DePaul		East House		Total	
	N	%	N	%	N	%
Clients served	127	34.9	237	65.1	364	100.0
Total Number of Hours	1,633	12.2	11,716	87.8	13,348	100.0
Avg. Hours Per Client	12.9		49.4		36.7	
Mean Age	40.3		42.0		41.5	
Age						
18 - 21	3	2.4	0	0.0	3	0.8
22 - 35	44	34.6	61	25.7	105	28.8
36 - 49	55	43.3	127	53.6	182	50.0
50 - 64	24	18.9	43	18.1	67	18.4
65 and over	1	0.8	6	2.5	7	1.9
Unknown/Missing	0	0.0	0	0.0	0	0.0
Sex						
Male	70	55.1	128	54.0	198	54.4
Female	57	44.9	109	46.0	166	45.6
Unknown/Missing	0	0.0	0	0.0	0	0.0
SPMI Status						
SPMI	108	85.0	226	95.4	334	91.8
Ethnicity						
White	81	63.8	198	83.5	279	76.6
Black	23	18.1	28	11.8	51	14.0
Hispanic	0	0.0	5	2.1	5	1.4
Other	1	0.8	4	1.7	5	1.4
Unknown	22	17.3	2	0.8	24	6.6
Note: diagnosis data represents each client's most recent diagnosis only						
Principal Diagnosis						
Mood Disorders	0	0.0	60	25.3	60	16.5
Adjustment Disorders	0	0.0	4	1.7	4	1.1
Schizophrenia	0	0.0	128	54.0	128	35.2
Anxiety Disorders	0	0.0	6	2.5	6	1.6
Substance Abuse	0	0.0	2	0.8	2	0.5
Other	0	0.0	2	0.8	2	0.5
Missing	127	100.0	35	14.8	162	44.5

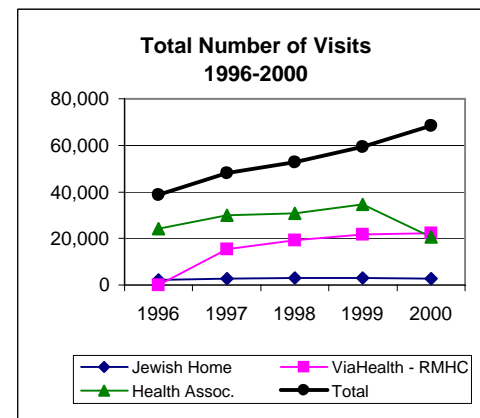
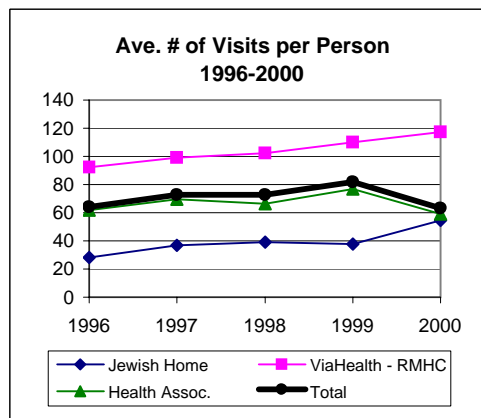
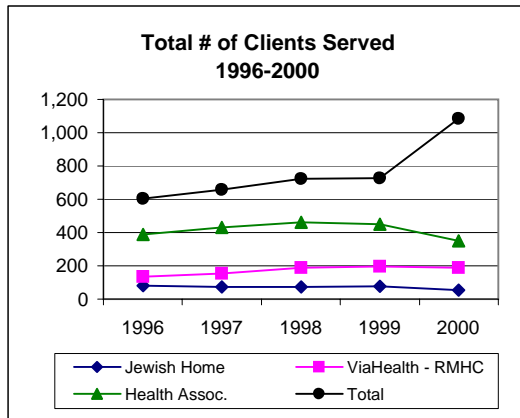
Data Notes: Principal Diagnosis is missing for all of the clients receiving services at DePaul.

2000 Program Summary Report
Program: Psychosocial Club (OMH Code 0770)
Population: All Clients Who Received Services in Calendar Year 2000

Category	ViaHealth - RMHC		Health Assoc.		Jewish Home		RPC		Total	
	N	%	N	%	N	%	N	%	N	%
Clients served	189	17.5	349	32.2	52	4.8	493	45.5	1,083	100.0
Total Number of Visits	22,173	32.3	20,589	30.0	2,840	4.1	22,979	33.5	68,581	100.0
Avg. Visits Per Client	117.3		59.0		54.6		46.6		63.3	
Mean Age	43.0		44.7		80.1		50.7		48.8	
Age										
18 - 21	5	2.6	1	0.3	0	0.0	1	0.2	7	0.6
22 - 35	46	24.3	68	19.5	0	0.0	62	12.6	176	16.3
36 - 49	93	49.2	169	48.4	0	0.0	206	41.8	468	43.2
50 - 64	35	18.5	100	28.7	4	7.7	123	24.9	262	24.2
65 and over	10	5.3	11	3.2	48	92.3	101	20.5	170	15.7
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex										
Male	98	51.9	199	57.0	18	34.6	276	56.0	591	54.6
Female	91	48.1	150	43.0	34	65.4	217	44.0	492	45.4
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SPMI Status										
SPMI	118	62.4	301	86.2	14	26.9	470	95.3	903	83.4
Ethnicity										
White	88	46.6	270	77.4	45	86.5	384	77.9	787	72.7
Black	76	40.2	53	15.2	4	7.7	91	18.5	224	20.7
Hispanic	13	6.9	12	3.4	2	3.8	5	1.0	32	3.0
Other	2	1.1	3	0.9	1	1.9	3	0.6	9	0.8
Unknown	10	5.3	11	3.2	0	0.0	10	2.0	31	2.9
Note: diagnosis data represents each client's most recent diagnosis only										
Principal Diagnosis										
Mood Disorders	55	29.1	121	34.7	0	0.0	86	17.4	262	24.2
Adjustment Disorders	4	2.1	8	2.3	0	0.0	2	0.4	14	1.3
Schizophrenia	108	57.1	139	39.8	0	0.0	326	66.1	573	52.9
Anxiety Disorders	6	3.2	11	3.2	0	0.0	15	3.0	32	3.0
Substance Abuse	3	1.6	3	0.9	0	0.0	6	1.2	12	1.1
Other	10	5.3	23	6.6	52	100.0	40	8.1	125	11.5
Missing	3	1.6	44	12.6	0	0.0	18	3.7	65	6.0

Service Trends: 1996 - 2000
Program: Psychosocial Club (OMH Code 0770)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	Jewish Home	ViaHealth - RMHC	Health Assoc.	Total	RPC
1996	82	133	390	605	
1997	74	155	430	659	
1998	74	187	463	724	
1999	77	198	451	726	
2000	52	189	349	1,083	493
Total Visits	Jewish Home	ViaHealth - RMHC	Health Assoc.	Total	RPC
1996	2,312	12,260	24,083	38,655	
1997	2,715	15,343	29,932	47,990	
1998	2,892	19,128	30,733	52,753	
1999	2,918	21,805	34,628	59,351	
2000	2,840	22,173	20,589	68,581	22,979
Visits Per Client	Jewish Home	ViaHealth - RMHC	Health Assoc.	Total	RPC
1996	28.2	92.2	61.8	63.9	
1997	36.7	99.0	69.6	72.8	
1998	39.1	102.3	66.4	72.9	
1999	37.9	110.1	76.8	81.8	
2000	54.6	117.3	59.0	63.3	46.6



Data Notes: Principal Diagnosis is missing for 13% of Health Association clients.

2000 Program Summary Report
Program: Drop-In Center (OMH Codes 1770)
Population: All Clients Who Received Services in Calendar Year 2000

Category	Mental Health Assoc	
	N	%
Clients served	216	100.0
Total Number of Hours	1,750	100.0
Avg. Hours Per Client	8.1	
Mean Age	40.2	
Age		
17 and under	1	0.5
18 - 21	10	4.6
22 - 35	57	26.4
36 - 49	112	51.9
50 - 64	31	14.4
65 and over	5	2.3
Unknown Missing	0	0.0
Sex		
Male	140	64.8
Female	76	35.2
Unknown/Missing	0	0.0
SPMI Status		
SPMI	73	33.8
Ethnicity		
White	141	65.3
Black	56	25.9
Hispanic	7	3.2
Other	7	3.2
Unknown	5	2.3
Note: diagnosis data represents each client's most recent diagnosis only		
Principal Diagnosis		
Mood Disorders	0	0.0
Adjustment Disorders	0	0.0
Psychotic Disorders	0	0.0
Anxiety Disorders	0	0.0
Substance Abuse	0	0.0
Other	0	0.0
Missing	216	100.0

Data Notes: Service hours do not include telephone contacts.

2000 Program Summary Report
Program: Other Support Services (OMH Codes 1650, 1760, 2040)
Population: Children & Youth (<18 years) Who Received Services in Calendar Year 2000

Category	Compeer SED Information & Referral (1650)		Mental Health Assoc Better Days Ahead (1650)		Hillside Family Resiliency (1760)		Hillside Family-Based Treatment (2040)	
	N	%	N	%	N	%	N	%
Clients served	47		123		71		19	
Total Number of Visits	349		615		1,388		3,323	
Avg. Units Per Client	7.4	<i>Visits</i>	5.0	<i>Visits</i>	19.6	<i>Visits</i>	174.9	<i>Days</i>
Mean Age	13.6		11.8		12.3		12.4	
Age								
1 - 7	0	0.0	20	16.3	3	4.2	3	15.8
8 - 10	7	14.9	21	17.1	13	18.3	2	10.5
11 - 12	12	25.5	24	19.5	24	33.8	5	26.3
13 - 15	15	31.9	38	30.9	19	26.8	4	21.1
16 - 17	9	19.1	15	12.2	8	11.3	5	26.3
18+	4	8.5	5	4.1	4	5.6	0	0.0
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0
Sex								
Male	21	44.7	83	67.5	46	64.8	6	31.6
Female	26	55.3	40	32.5	25	35.2	13	68.4
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0
SED Status								
SED	43	91.5	55	44.7	55	77.5	15	78.9
Ethnicity								
White	23	48.9	88	71.5	42	59.2	10	52.6
Black	13	27.7	24	19.5	14	19.7	8	42.1
Hispanic	5	10.6	7	5.7	10	14.1	0	0.0
Other	6	12.8	1	0.8	4	5.6	1	5.3
Unknown	0	0.0	3	2.4	1	1.4	0	0.0
Note: diagnosis data represents each client's most recent diagnosis only								
Principal Diagnosis								
Mood Disorders	0	0.0	0	0.0	14	19.7	2	10.5
Adjustment Disorders	0	0.0	0	0.0	3	4.2	1	5.3
Anxiety Disorders	0	0.0	0	0.0	3	4.2	7	36.8
ADHD / Disruptive Behavior Disorders	0	0.0	0	0.0	44	62.0	7	36.8
Pervasive Developmental Disorders	0	0.0	0	0.0	3	4.2	0	0.0
Other	0	0.0	0	0.0	4	5.6	2	10.5
Missing	47	100.0	124	100.8	0	0.0	0	0.0

Data Notes: Given the nature of the services provided, neither Compeer nor Better Days Ahead collect data on Principal Diagnosis.

2000 Program Summary Report
Program: Work Preparation and Work Related Programs (OMH Codes 0340, 0380, 2340, 3340 and 1320)
Population: All Clients Who Received Services in Calendar Year 2000

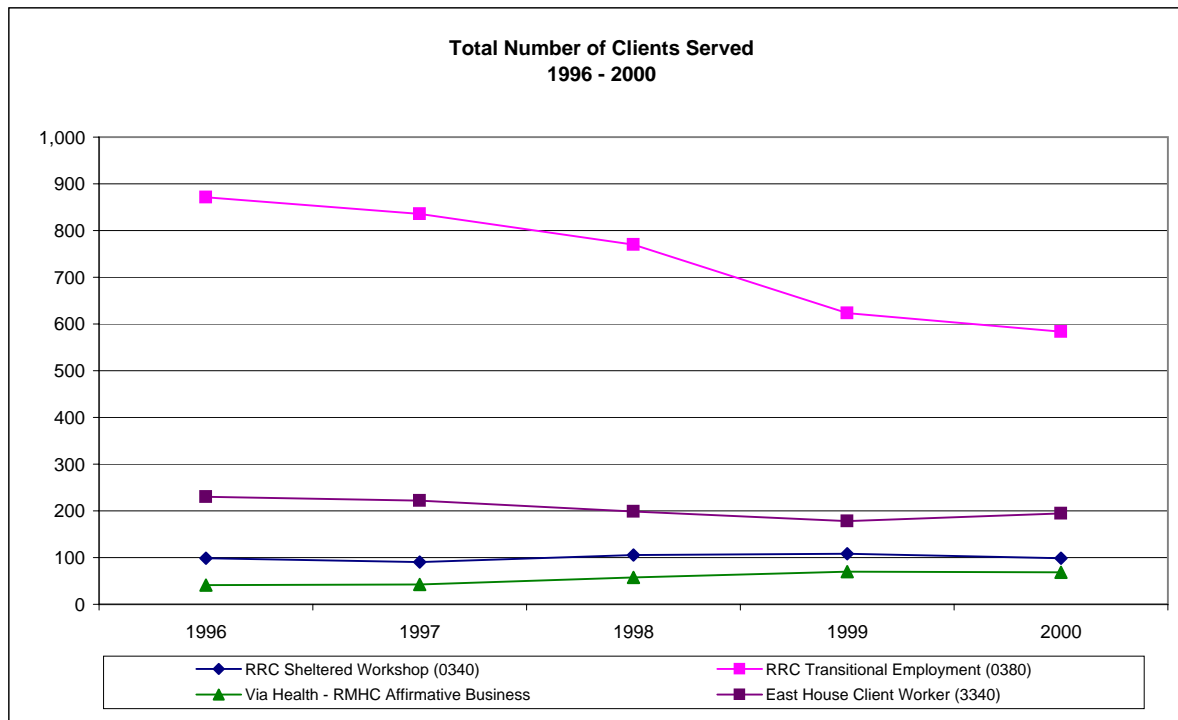
Category	RRC - Sheltered Workshop (0340)		RPC - Sheltered Workshop (0340)		RRC - Transitional Employment (0380)		ViaHealth - RMHC - Affirmative Business (2340)		Depaul - Affirmative Business (2340)		East House - Client Worker (3340)		Crestwood - C&Y Vocational (1320)	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Clients served	99		302		583		69		11		195		27	
Total Number of Units	12,268		19,050		31,096		8,765		1,339		4,295		1,411	
Avg. Units Per Client	123.9	<i>Visits</i>	63.1	<i>Visits</i>	53.3	<i>Hours</i>	111.2	<i>Visits</i>	121.7	<i>Visits</i>	20.2	<i>Hours</i>	52.3	<i>Visits</i>
Mean Age	47.4		41.9		42.6		40.8		37.4		39.2		18.0	
Age														
17 and under	0	0.0	0	0.0	9	1.5	0	0.0	0	0.0	0	0.0	6	22.2
18 - 21	0	0.0	4	1.3	27	4.6	0	0.0	2	18.2	4	2.1	21	77.8
22 - 35	14	14.1	70	23.2	106	18.2	22	31.9	3	27.3	70	35.9	0	0.0
36 - 49	42	42.4	170	56.3	281	48.2	36	52.2	3	27.3	92	47.2	0	0.0
50 - 64	40	40.4	54	17.9	150	25.7	10	14.5	3	27.3	28	14.4	0	0.0
65 and over	3	3.0	4	1.3	10	1.7	1	1.4	0	0.0	1	0.5	0	0.0
Unknown Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex														
Male	64	64.6	203	67.2	359	61.6	47	68.1	8	72.7	119	61.0	20	74.1
Female	35	35.4	99	32.8	224	38.4	22	31.9	3	27.3	76	39.0	7	25.9
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SPMI/SED Status														
SPMI/SED	46	46.5	275	91.1	117	20.1	39	56.5	11	100.0	189	96.9	14	51.9
Ethnicity														
White	68	68.7	200	66.2	285	48.9	31	44.9	7	63.6	161	82.6	12	44.4
Black	26	26.3	72	23.8	235	40.3	28	40.6	1	9.1	25	12.8	9	33.3
Hispanic	4	4.0	9	3.0	44	7.5	7	10.1	0	0.0	6	3.1	3	11.1
Other	1	1.0	3	1.0	9	1.5	1	1.4	0	0.0	2	1.0	2	7.4
Unknown	0	0.0	18	6.0	10	1.7	2	2.9	3	27.3	1	0.5	1	3.7
Note: diagnosis data represents each client's most recent diagnosis only														
Principal Diagnosis														
Mood Disorders	15	15.2	60	19.9	41	7.0	20	29.0	4	36.4	46	23.6	0	0.0
Adjustment Disorders	2	2.0	2	0.7	3	0.5	3	4.3	0	0.0	3	1.5	0	0.0
Psychotic Disorders	26	26.3	190	62.9	38	6.5	38	55.1	6	54.5	93	47.7	1	3.7
Anxiety Disorders	4	4.0	10	3.3	9	1.5	2	2.9	0	0.0	2	1.0	2	7.4
Substance Abuse	1	1.0	7	2.3	13	2.2	0	0.0	0	0.0	2	1.0	0	0.0
Other	51	51.5	24	7.9	475	81.5	5	7.2	1	9.1	1	0.5	2	7.4
Missing	0	0.0	9	3.0	4	0.7	1	1.4	0	0.0	48	24.6	22	81.5

Service Trends: 1996 - 2000

Program: Work Preparation and Work Related Programs (OMH Codes 0340, 0380, 2340, 3340 and 1320)

Population: All Clients Who Received Services in Calendar Year 2000

	RRC Sheltered Workshop (0340)	RRC Transitional Employment (0380)	Via Health - RMHC Affirmative Business	East House Client Worker (3340)	RPC Sheltered Workshop (0340)	Crestwood - C&V Vocational (1320)
Clients Served						
1996	99	871	41	230		
1997	91	836	43	222		
1998	105	770	58	198		
1999	108	623	70	178		
2000	99	583	69	195	302	27



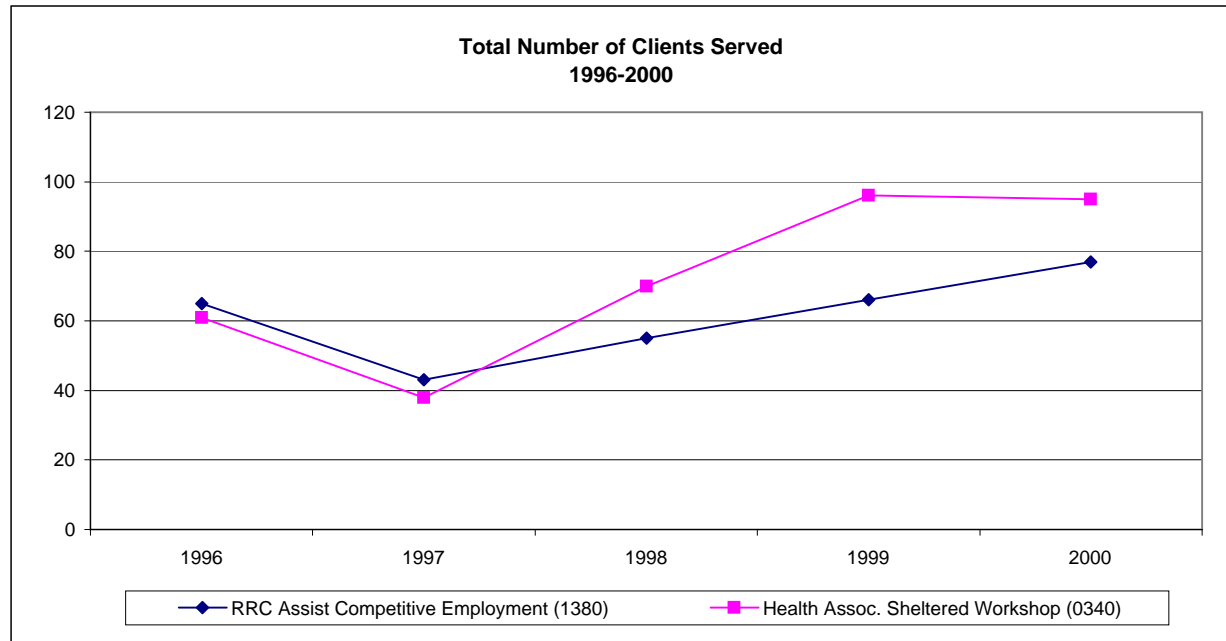
Data Notes: Trend chart does not include data from Crestwood or RPC. Principal Diagnosis is missing for 24% o

2000 Program Summary Report
Program: Competitive Employment Programs (OMH Codes 0340, 1380, 4340)
Population: All Clients Who Received Services in Calendar Year 2000

Category	Health Assoc. - Workguide (0340)		RRC - Assisted Competitive Employment (1380)		RRC - Ongoing Integrated Supportive Employment (4340)	
	N	%	N	%	N	%
Clients served	95		77		67	
Total Number of Units	1,308		2,454		1,689	
Avg. Units Per Client	13.8	<i>Visits</i>	31.9	<i>Hours</i>	25.2	<i>Hours</i>
Mean Age	40.1		42.4		42.7	
Age						
18 - 21	3	3.2	0	0.0	0	0.0
22 - 35	30	31.6	21	27.3	18	26.9
36 - 49	41	43.2	34	44.2	30	44.8
50 - 64	21	22.1	21	27.3	18	26.9
65 and over	0	0.0	1	1.3	1	1.5
Unknown Missing	0	0.0	0	0.0	0	0.0
Sex						
Male	33	34.7	34	44.2	28	41.8
Female	62	65.3	43	55.8	39	58.2
Unknown/Missing	0	0.0	0	0.0	0	0.0
SPMI Status						
SPMI	59	62.1	34	44.2	32	47.8
Ethnicity						
White	67	70.5	57	74.0	46	68.7
Black	21	22.1	13	16.9	12	17.9
Hispanic	3	3.2	2	2.6	2	3.0
Other	3	3.2	1	1.3	1	1.5
Unknown	1	1.1	4	5.2	6	9.0
Note: diagnosis data represents each client's most recent diagnosis only						
Principal Diagnosis						
Mood Disorders	50	52.6	25	32.5	19	28.4
Adjustment Disorders	1	1.1	2	2.6	1	1.5
Psychotic Disorders	14	14.7	16	20.8	17	25.4
Anxiety Disorders	6	6.3	6	7.8	5	7.5
Substance Abuse	12	12.6	2	2.6	1	1.5
Other	10	10.5	26	33.8	24	35.8
Missing	2	2.1	0	0.0	0	0.0

Service Trends: 1996 - 2000
Program: Competitive Employment Programs (OMH Codes 0340, 1380, 4340)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	RRC Assist Competitive Employment (1380)	Health Assoc. Sheltered Workshop (0340)
1996	65	61
1997	43	38
1998	55	70
1999	66	96
2000	77	95



Data Notes: None.

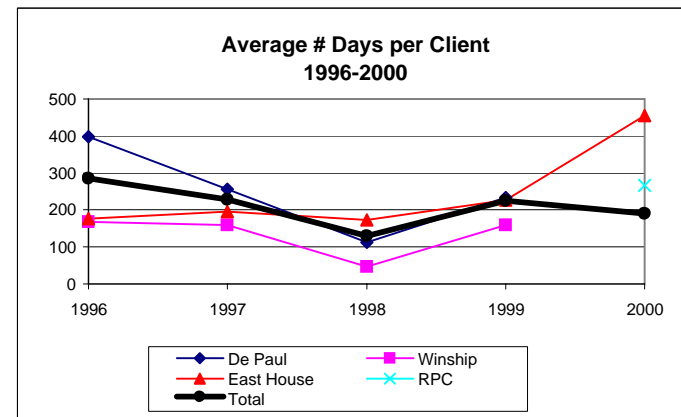
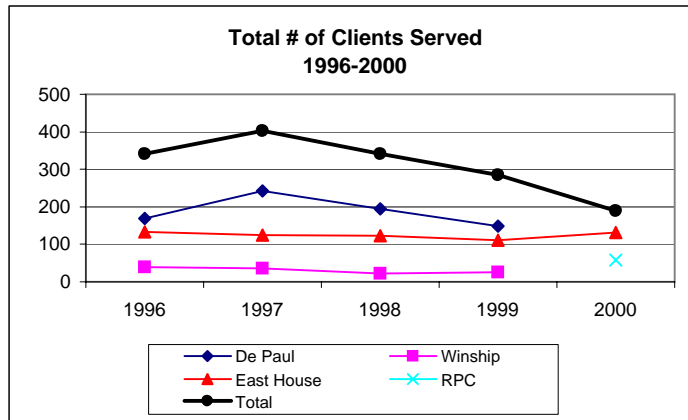
2000 Program Summary Report
Program: Supervised Living Facility (OMH Code 6070)
Population: All Clients Who Received Services in Calendar Year 2000

Category	DePaul		Winship		East House		RPC		Total	
	N	%	N	%	N	%	N	%	N	%
Clients served	197	46.8	35	8.3	131	31.1	58	13.8	421	100.0
Number of Discharges	8		5		52		17		82	
Total Number of Days	43,551	51.2	5,444	6.4	26,914	31.6	9,185	10.8	85,094	100.0
Avg. Length of Stay Per Client	265		125		455		267		406	
Mean Age	37		38		39		33		37	
Age										
17 and under	1	0.5	0	0.0	0	0.0	8	13.8	9	2.1
18 - 21	19	9.6	2	5.7	7	5.3	6	10.3	34	8.1
22 - 35	69	35.0	10	28.6	37	28.2	15	25.9	131	31.1
36 - 49	79	40.1	21	60.0	70	53.4	24	41.4	194	46.1
50 - 64	29	14.7	2	5.7	17	13.0	5	8.6	53	12.6
65 and over	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Sex										
Male	111	56.3	22	62.9	87	66.4	38	65.5	258	61.3
Female	86	43.7	13	37.1	44	33.6	20	34.5	163	38.7
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SPMI/SED Status										
SPMI/SED	183	92.9	30	85.7	128	97.7	55	94.8	396	94.1
Ethnicity										
White	111	56.3	11	31.4	104	79.4	34	58.6	260	61.8
Black	34	17.3	5	14.3	23	17.6	18	31.0	80	19.0
Hispanic	5	2.5	0	0.0	4	3.1	2	3.4	11	2.6
Other	2	1.0	0	0.0	0	0.0	2	3.4	4	1.0
Unknown	45	22.8	19	54.3	0	0.0	2	3.4	66	15.7
Number of Admissions	213	47.4	39	8.7	139	31.0	58	12.9	449	100.0
Principal Diagnosis										
Mood Disorders	37	17.4	10	25.6	37	26.6	9	15.5	93	20.7
Adjustment Disorders	1	0.5	0	0.0	0	0.0	0	0.0	1	0.2
Schizophrenia	133	62.4	20	51.3	79	56.8	37	63.8	269	59.9
Anxiety Disorders	3	1.4	2	5.1	0	0.0	2	3.4	7	1.6
Substance Abuse	1	0.5	0	0.0	0	0.0	2	3.4	3	0.7
Other	38	17.8	7	17.9	2	1.4	6	10.3	53	11.8
Missing	0	0.0	0	0.0	21	15.1	2	3.4	23	5.1

* ALOS is calculated based on only those cases discharged during 2000.

Service Trends: 1996 - 2000
Program: Supervised Living Facility (OMH Code 6070)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	De Paul	Winship	East House	RPC	Total
1996	169	40	133		342
1997	243	35	124		402
1998	195	23	123		341
1999	149	25	111		285
2000			131	58	189
Total Days	De Paul	Winship	East House	RPC	Total
1996	67,162	6,736	23,563		97,461
1997	62,278	5,599	24,147		92,024
1998	21,961	1,077	21,315		44,353
1999	34,804	3,987	25,100		63,891
2000			26,914	9,185	36,099
Days Per Client	De Paul	Winship	East House	RPC	Total
1996	397.40	168.40	177.20		285.00
1997	256.30	160.00	194.70		228.90
1998	112.60	46.80	173.30		130.10
1999	233.60	159.50	226.10		224.20
2000			455.1	266.6	191.0



Data Notes: Principal Diagnosis is missing for 15% of clients served at East House.

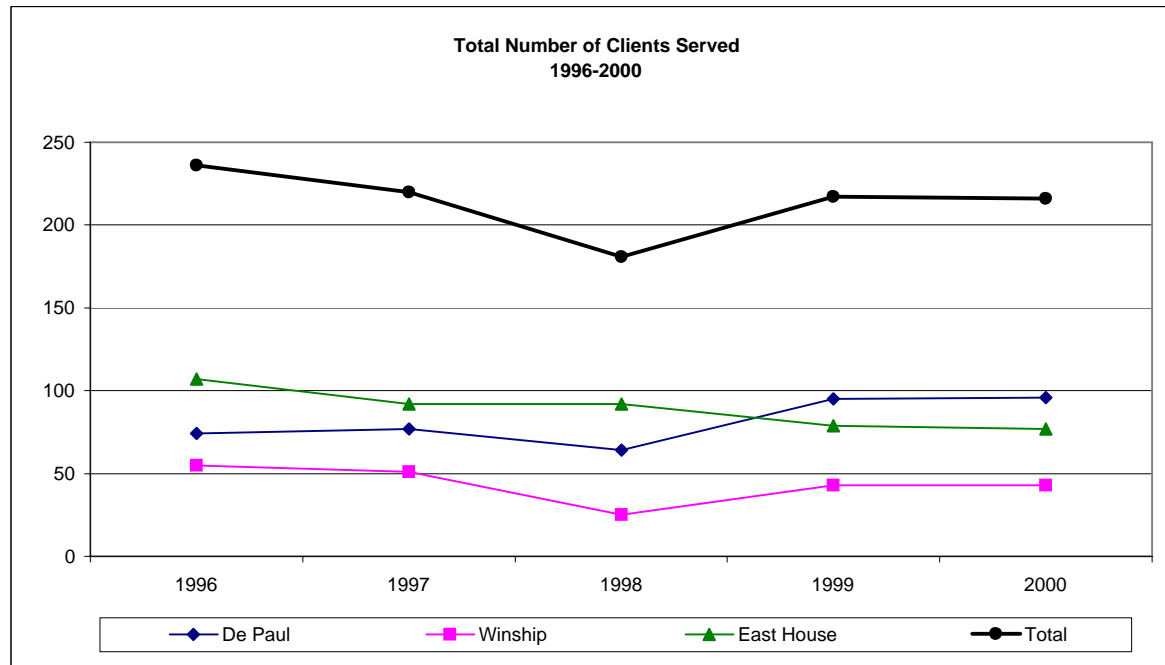
2000 Program Summary Report
Program: Treatment/Apartment Program (OMH Code 7070)
Population: All Clients Who Received Services in Calendar Year 2000

Category	DePaul		Winship		East House		Total	
	N	%	N	%	N	%	N	%
Clients served	96	44.4	43	19.9	77	35.6	216	100.0
Number of Discharges	3		3		27		33	
Total Number of Days	21,307	46.3	7,716	16.8	16,961	36.9	45,984	100.0
Avg. Length of Stay Per Client	660.3		194.7		599.0		567.9	
Mean Age	38.6		39.3		40.9		39.5	
Age								
17 and under	0	0.0	1	2.3	0	0.0	1	0.5
18 - 21	2	2.1	1	2.3	0	0.0	3	1.4
22 - 35	37	38.5	15	34.9	23	29.9	75	34.7
36 - 49	43	44.8	18	41.9	42	54.5	103	47.7
50 - 64	14	14.6	8	18.6	12	15.6	34	15.7
65 and over	0	0.0	0	0.0	0	0.0	0	0.0
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0
Sex								
Male	55	57.3	23	53.5	44	57.1	122	56.5
Female	41	42.7	20	46.5	33	42.9	94	43.5
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0
SPMI Status								
SPMI	88	91.7	36	83.7	76	98.7	200	92.6
Ethnicity								
White	53	55.2	10	23.3	61	79.2	124	57.4
Black	17	17.7	11	25.6	14	18.2	42	19.4
Hispanic	1	1.0	1	2.3	2	2.6	4	1.9
Other	0	0.0	0	0.0	0	0.0	0	0.0
Unknown	25	26.0	21	48.8	0	0.0	46	21.3
Number of Admissions	99	44.6	45	20.3	78	35.1	222	100.0
Principal Diagnosis								
Mood Disorders	20	20.2	15	33.3	22	28.2	57	25.7
Adjustment Disorders	0	0.0	1	2.2	0	0.0	1	0.5
Schizophrenia	61	61.6	14	31.1	44	56.4	119	53.6
Anxiety Disorders	3	3.0	5	11.1	0	0.0	8	3.6
Substance Abuse	0	0.0	0	0.0	0	0.0	0	0.0
Other	15	15.2	10	22.2	0	0.0	25	11.3
Missing	0	0.0	0	0.0	12	15.4	12	5.4

* ALOS is calculated based on only those cases discharged during 2000.

Service Trends: 1996 - 2000
Program: Treatment/Apartment Program (OMH Code 7070)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	De Paul	Winship	East House	Total
1996	74	55	107	236
1997	77	51	92	220
1998	64	25	92	181
1999	95	43	79	217
2000	96	43	77	216



Data Notes: Principal Diagnosis is missing for 15% of clients receiving services at East House.

2000 Program Summary Report
Program: Supported Housing Program (OMH Code 6050)
Population: All Clients Who Received Services in Calendar Year 2000

Category	DePaul		Winship		East House		Total	
	N	%	N	%	N	%	N	%
Clients served	115	30.6	35	9.3	226	60.1	376	100.0
Discharges	N/A		N/A		12		12	
Average Length of Stay	N/A		N/A		1,514.4		1514.4	
Mean Age	40.9		43.3		42.4		42.1	
Age								
18 - 21	2	1.7	0	0.0	0	0.0	2	0.5
22 - 35	38	33.0	2	5.7	54	23.9	94	25.0
36 - 49	52	45.2	26	74.3	121	53.5	199	52.9
50 - 64	22	19.1	7	20.0	45	19.9	74	19.7
65 and over	1	0.9	0	0.0	6	2.7	7	1.9
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0
Sex								
Male	57	49.6	20	57.1	118	52.2	195	51.9
Female	58	50.4	15	42.9	108	47.8	181	48.1
Unknown/Missing	0	0.0	0	0.0	0	0.0	0	0.0
SPMI Status								
SPMI	100	87.0	34	97.1	216	95.6	350	93.1
Ethnicity								
White	79	68.7	24	68.6	192	85.0	295	78.5
Black	19	16.5	6	17.1	24	10.6	49	13.0
Hispanic	1	0.9	1	2.9	4	1.8	6	1.6
Other	1	0.9	0	0.0	4	1.8	5	1.3
Unknown	15	13.0	4	11.4	2	0.9	21	5.6
Principal Diagnosis Note: diagnosis data represents each client's most recent diagnosis only								
Mood Disorders	28	24.3	11	31.4	60	26.5	99	26.3
Adjustment Disorders	3	2.6	0	0.0	4	1.8	7	1.9
Schizophrenia	52	45.2	17	48.6	121	53.5	190	50.5
Anxiety Disorders	5	4.3	1	2.9	6	2.7	12	3.2
Substance Abuse	0	0.0	1	2.9	2	0.9	3	0.8
Other	27	23.5	5	14.3	1	0.4	33	8.8
Missing	0	0.0	0	0.0	32	14.2	32	8.5

Service Trends: 1996 - 2000
Program: Supported Housing Program (OMH Code 6050)
Population: All Clients Who Received Services in Calendar Year 2000

Clients Served	De Paul	Winship	East House	Total
1996	87	28		
1997	88	28		
1998	94	27		
1999	95	43		
2000	115	35	226	376
Ave. Months Per Client (Days)	De Paul	Winship	East House	Total
1996	14.05	10.04		
1997	10.60	11.25		
1998	3.87	2.81		
1999	10.25	10.86		
2000	10.70	11.20	6.60	8.30

Data Notes: Due to missing program termination dates, the number of discharges and associated ALOS could not be calculated for clients discharged from DePaul's Supported Housing Program. Principal Diagnosis is missing for 14% of clients receiving services at East House.

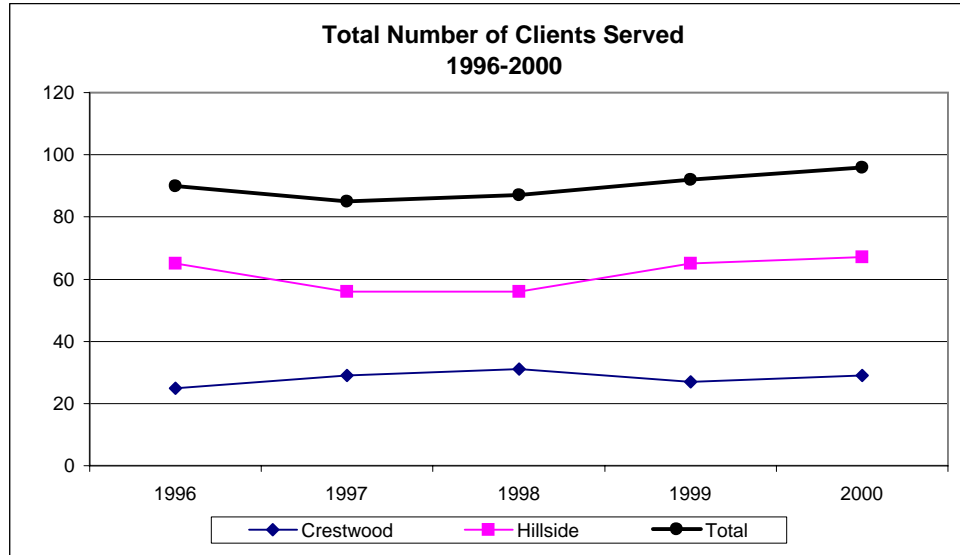
2000 Program Summary Report
Program: Residential Treatment Facility (OMH Code 1080)
Population: Children & Youth (<22 years) Who Received Services in Calendar Year 2000

Category	Crestwood		Hillside		Total	
	N	%	N	%	N	%
Clients served	29	30.2	67	69.8	96	100.0
Discharges	4		28		32	
Total Number of Days	6,351	29.5	15,208	70.5	21,559	100.0
Average Length of Stay*	596.3		432.6		453.0	
Mean Age	10.9		15.2		13.9	
Age						
1 - 7	0	0.0	0	0.0	0	0.0
8 - 10	12	41.4	1	1.5	13	13.5
11 - 12	13	44.8	6	9.0	19	19.8
13 - 15	4	13.8	31	46.3	35	36.5
16 - 17	0	0.0	16	23.9	16	16.7
18 +	0	0.0	13	19.4	13	13.5
Unknown/Missing	0	0.0	0	0.0	0	0.0
Sex						
Male	18	62.1	37	55.2	55	57.3
Female	11	37.9	30	44.8	41	42.7
Unknown/Missing	0	0.0	0	0.0	0	0.0
SED Status						
SED	11	37.9	58	86.6	69	71.9
Ethnicity						
White	22	75.9	37	55.2	59	61.5
Black	3	10.3	16	23.9	19	19.8
Hispanic	0	0.0	6	9.0	6	6.3
Other	4	13.8	4	6.0	8	8.3
Unknown	0	0.0	4	6.0	4	4.2
Principal Diagnosis Note: diagnosis data represents each client's most recent diagnosis only						
Mood Disorders	0	0.0	15	22.4	15	15.6
Adjustment Disorders	0	0.0	4	6.0	4	4.2
Anxiety Disorders	2	6.9	10	14.9	12	12.5
ADHD / Disruptive Behavior Disorders	1	3.4	25	37.3	26	27.1
Pervasive Developmental Disorders	0	0.0	2	3.0	2	2.1
Other	0	0.0	10	14.9	10	10.4
Missing	26	89.7	1	1.5	27	28.1

* ALOS is calculated based on only those cases discharged during 2000.

Service Trends: 1996 - 2000
Program: Residential Treatment Facility (OMH Code 1080)
Population: Children & Youth (<22 years) Who Received Services in Calendar Year 2000

Clients Served	Crestwood	Hillside	Total
1996	25	65	90
1997	29	56	85
1998	31	56	87
1999	27	65	92
2000	29	67	96



Data Notes: Principal Diagnosis is missing for nearly all of the children receiving services at Crestwood.

DIAGNOSIS CATEGORY	DSM IV CODES	DESCRIPTION
ADJUSTMENT DISORDERS	309.00, 309.24, 309.28, 309.30 309.40, 309.90	ADJUSTMENT DISORDER WITH: DEPRESSED MOOD, ANXIETY, MIXED ANXIETY & DEPRESSED MOOD, DISTURBANCE OF CONDUCT, MIXED DISTURBANCE OF EMOTIONS & CONDUCT, UNSPECIFIED
ANXIETY DISORDERS	300 300.01 300.02 300.21 300.22 300.23 300.29 300.3 308.3 309.81	ANXIETY DISORDER NOS PANIC DIS W/OUT AGORAPHOBIA GENERALIZED ANXIETY DISORDER PANIC DISORDER WITH AGORAPHOBIA AGORAPHOBIA W/OUT PANIC DISORDER SOCIAL PHOBIA SPECIFIC PHOBIA OBSESSIVE COMPULSIVE DISORDER ACUTE STRESS DISORDER POSTTRAUMATIC STRESS DISORDER
MOOD DISORDERS	293.83 296.00 – 296-99 300.4 301.13 311	MOOD DISORDER DUE TO MED. COND. BIPOLAR DISORDER MAJOR DEPRESSION MOOD DISORDER NOS DYSTHYMIA CYCLOTHYMIA DEPRESSIVE DISORDER NOS
PSYCHOTIC DISORDERS	293.81, 293.82 295.10 – 295.30; 295.6, 295.90 295.4 295.7 297.1 297.3 298.8 298.9	PSYCHOTIC DISORDER DUE TO MED. COND. SCHIZOPHRENIA SCHIZOPHRENIFORM DISORDER SCHIZOAFFECTIVE DISORDER DELUSIONAL DISORDER SHARED PSYCHOTIC DISORDER BRIEF PSYCHOTIC DISORDER PSYCHOTIC DISORDER NOS

SUBSTANCE ABUSE	291.00 – 292.90; 303.00 - 305.90	ALCOHOL, AMPHETAMINE, CAFFEINE CANNABIS, COCAINE, HALLUCINOGEN, INHALANT, NICOTINE, OPIOID, PHENCYCLIDINE, SEDATIVE, HYPNOTIC, ANXIOLYTIC, POLYSUBSTANCE, AND RELATED DISORDERS
OTHER	ALL OTHER VALID DIAGNOSTIC CODES NOT LISTED ABOVE	ALL OTHER DIAGNOSES NOT LISTED ABOVE

CHILDREN & YOUTH DIAGNOSTIC CATEGORIES

DIAGNOSIS CATEGORY	DSM IV CODES	DESCRIPTION
ATTENTION DEFICIT AND DISRUPTIVE BEHAVIOR DISORDERS	312-.00 – 312.90; 313.81, 314.00 – 314.99	ADHD, CONDUCT DISORDER, OPPOSITIONAL DEFIANT DISORDER, DISRUPTIVE BEHAVIOR DISORDER NOS
ADJUSTMENT DISORDERS	309.00, 309.24, 309.28, 309.30 309.40, 309.90	ADJUSTMENT DISORDER WITH: DEPRESSED MOOD, ANXIETY, MIXED ANXIETY & DEPRESSED MOOD, DISTURBANCE OF CONDUCT, MIXED DISTURBANCE OF EMOTIONS & CONDUCT, UNSPECIFIED

ANXIETY DISORDERS	300 300.01 300.02 300.21 300.22 300.23 300.29 300.3 308.3 309.21 309.81	ANXIETY DISORDER NOS PANIC DIS W/OUT AGORAPHOBIA GENERALIZED ANXIETY DISORDER PANIC DISORDER WITH AGORAPHOBIA AGORAPHOBIA W/OUT PANIC DISORDER SOCIAL PHOBIA SPECIFIC PHOBIA OBSESSIVE COMPULSIVE DISORDER ACUTE STRESS DISORDER SEPARATION ANXIETY DISORDER POSTTRAUMATIC STRESS DISORDER
MOOD DISORDERS	296.00 – 296-99 300.4 301.13 311	BIPOLAR DISORDER MAJOR DEPRESSION MOOD DISORDER NOS DYSTHYMIA CYCLOTHYMIA DEPRESSIVE DISORDER NOS
PERVASIVE DEVELOPMENTAL DISORDERS	299 299.8 299.1	AUTISTIC DISORDER, RETT'S DISORDER, CHILDHOOD DISINTEGRATIVE DISORDER, ASPERGER'S DISORDER, PERVASIVE DEVELOPMENTAL DISORDER NOS
OTHER	ALL OTHER VALID DIAGNOSTIC CODES NOT LISTED ABOVE	ALL OTHER DIAGNOSES NOT LISTED ABOVE