

## Billing Modifier “CR” (Catastrophe/Disaster Related) on a Claim

OMH and OASAS recently issued guidelines for provision of telehealth services and related billing intended to afford providers sustained revenue to maintain operations, while ensuring the best possible provision of ongoing care and support. Below are some questions and answers that may help your billing staff clarify when the modifier CR should be used:

### When do I need to append modifier CR?

- If the service provided does not meet the original minimum requirements to submit claims, providers must include modifier “CR” (Catastrophe/Disaster related) on the claim.

### Does modifier CR replace other modifier coding standards for the services provided?

- **NO.** Modifiers that would be required prior to the COVID-19 Emergency Response period continue to apply during this period.

### Should modifier CR be billed when the services provided do meet time-duration standards existing prior to revised minimum billing requirements made in response to the COVID-19 Emergency Response period?

- **NO.** The provider may bill as they normally would, and the CR modifier should not be used.

### Do I have to identify when the contact was made by telehealth?

- **YES.** When the contact was provided by telehealth, including telephone, the appropriate [telehealth modifier](#)\* must also be included on the claim.

\*(Link: NYS OMH COVID-19 Disaster Emergency Telemental Health and Program Guidance – Issued: April 20, 2020)



## What programs does the modifier CR apply to?

➤ Guidance applies to Designated Providers of Adult Behavioral Health Home and Community Based Services (HCBS) and Recovery Coordination. **Below is a listing of the programs in Adult HCBS and Recovery Coordination.** Adult Continuing Day Treatment Programs, Children's Day Treatment Programs, Partial Hospitalization Programs and Personalized Recovery Oriented Services Programs also are listed, as these programs have modified billing requirements regarding Emergency Response to COVID-19 which requires the use of modifier CR:

- Community Psychiatric Support and Treatment (CPST)
- Psychosocial Rehabilitation (PSR)
- Habilitation
- Family Support and Training
- Empowerment Services – Peer Support
- Transitional Employment
- Intensive Supported Employment
- Ongoing Supported Employment
- Plan of Care Development – Ongoing (RCA)
- Education Support Services
- Prevocational Services
- Adult Continuing Day Treatment Programs
- Children's Day Treatment Programs
- Partial Hospitalization Programs
- Personalized Recovery Oriented Services Programs

## Where can I access billing guidance for the programs my agency provides?

➤ Here is a list of links to recent billing guidance:

- [OMH-OASAS COVID-19 Guidance - Adult BH HCBS and RCA Program and Billing](#) (4/16/2020)
- [OMH COVID-19 Guidance - Clinic Treatment Programs Billing](#) (4/28/2020)
- [OMH COVID-19 Guidance - ACT Program and Billing](#) (4/13/2020)
- [OMH COVID-19 Guidance - CDT Program and Billing](#) (4/13/2020)
- [OMH COVID-19 Guidance - Children's Day Treatment Program and Billing](#) (REVISED – 4/15/2020)
- [OMH COVID-19 Guidance - Partial Hospitalization Program and Billing](#) (4/13/2020)
- [OMH COVID-19 Guidance - PROS Program and Billing](#) (4/13/2020)

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